



## Massachusetts 2011 Mental Health National Outcome Measures (NOMS): CMHS Uniform Reporting System



<b>Utilization Rates/Number of Consumers Served</b>	<b>U.S.</b>	<b>State</b>	<b>U.S. Rate</b>	<b>States</b>
Penetration Rate per 1,000 population	6,879,637	4.33	22.10	56
Community Utilization per 1,000 population	6,587,988	4.24	21.17	55
State Hospital Utilization per 1,000 population	156,387	0.20	0.50	53
Other Psychiatric Inpatient Utilization per 1,000 population	364,926	0.11	1.37	41

<b>Adult Employment Status</b>	<b>U.S.</b>	<b>State</b>	<b>U.S. Rate</b>	<b>States</b>
Employed (Percent in Labor Force)*	578,225	21.2%	34.7%	54
Employed (percent with Employment Data)**	578,225	11.2%	18.1%	54

<b>Adult Consumer Survey Measures</b>	<b>State</b>	<b>U.S. Rate</b>	<b>States</b>
Positive About Outcome	71.0%	70.5%	51

<b>Child/Family Consumer Survey Measures</b>	<b>State</b>	<b>U.S. Rate</b>	<b>States</b>
Positive About Outcome	56.0%	64.6%	51

<b>Readmission Rates:(Civil "non-Forensic" clients)</b>	<b>U.S.</b>	<b>State</b>	<b>U.S. Rate</b>	<b>States</b>
State Hospital Readmissions: 30 Days	11,213	5.3%	9.0%	50
State Hospital Readmissions: 180 Days	25,438	10.0%	20.5%	52
State Hospital Readmissions: 30 Days: Adults	10,105	5.3%	9.3%	50
State Hospital Readmissions: 180 Days: Adults	22,812	10.1%	21.0%	52
State Hospital Readmissions: 30 Days: Children	1,108	4.5%	7.3%	24
State Hospital Readmissions: 180 Days: Children	2,620	9.1%	17.2%	27

<b>Living Situation</b>	<b>U.S.</b>	<b>State</b>	<b>U.S. Rate</b>	<b>States</b>
Private Residence	4,031,681	74.4%	82.0%	55
Homeless/Shelter	151,011	4.0%	3.1%	53
Jail/Correctional Facility	89,663	1.7%	1.8%	50

<b>Adult EBP Services</b>	<b>U.S.</b>	<b>State</b>	<b>U.S. Rate</b>	<b>States</b>
Supported Housing	68,498	-	2.5%	38
Supported Employment	50,394	-	1.7%	40
Assertive Community Treatment	65,311	5.1%	2.1%	41
Family Psychoeducation	17,644	-	1.2%	16
Dual Diagnosis Treatment	58,876	-	3.6%	24
Illness Self Management	159,167	-	11.6%	21
Medications Management	296,177	-	22.6%	18

<b>Child/Adolescent EBP Services</b>	<b>U.S.</b>	<b>State</b>	<b>U.S. Rate</b>	<b>States</b>
Therapeutic Foster Care	18,392	-	1.7%	28
Multisystemic Therapy	8,448	-	1.1%	20
Functional Family Therapy	10,989	-	1.8%	14

<b>Change in Social Connectedness</b>	<b>State</b>	<b>U.S. Rate</b>	<b>States</b>
Adult Improved Social Connectedness	65.7%	70.0%	51
Child/Family Improved Social Connectedness	82.2%	85.3%	49

\*Denominator is the sum of consumers employed and unemployed.

\*\*Denominator is the sum of consumers employed, unemployed, and not in labor force.

## CMHS Uniform Reporting System - 2011 State Mental Health Measures

### STATE: Massachusetts

Utilization	State Number	State Rate	U.S.	U.S. Rate	States
Penetration Rate per 1,000 population	28,524	4.33	6,879,637	22.10	56
Community Utilization per 1,000 population	27,947	4.24	6,587,988	21.17	55
State Hospital Utilization per 1,000 population	1,315	0.20	156,387	0.50	53
Medicaid Funding Status	-	-	4,232,274	64%	54
Employment Status (percent employed)	2,259	11%	578,225	18%	54
State Hospital Adult Admissions	914	0.72	131,934	0.91	52
Community Adult Admissions	17,639	0.71	10,568,018	2.42	52
State Hospital LOS Discharged Adult patients (Median)	-	81 Days	-	57 Days	50
State Hospital LOS for Adult Resident patients in facility <1 year (Median)	-	108 Days	-	63 Days	48
Percent Adults with SMI and Children with SED	20,183	71%	4,782,147	70%	55
Percent of Client who meet Federal SMI definition	-	73%	-	71%	54
Adults with Co-occurring MH/SA Disorders	-	21%	-	21%	51
Children with Co-occurring MH/SA Disorders	-	1%	-	5%	49

Adult Consumer Survey Measures	State Rate	U.S. Rate	States
Access to Services	75.9%	85.2%	51
Quality/Appropriateness of Services	77.5%	88.4%	51
Outcome from Services	71.0%	70.5%	51
Participation in Treatment Planning	67.2%	80.4%	51
General Satisfaction with Care	78.2%	88.4%	51

Child/Family Consumer Survey Measures	State Rate	U.S. Rate	States
Access to Services	75.7%	83.8%	50
General Satisfaction with Care	81.7%	83.8%	51
Outcome from Services	56.0%	64.6%	51
Participation in Treatment Planning	82.8%	86.8%	51
Cultural Sensitivity of Providers	93.1%	92.5%	50

Consumer Living Situations	State Number	State Rate	U.S.	U.S. Rate	States
Private Residence	20,065	74.4%	4,031,681	82.0%	55
Jail/Correctional Facility	449	1.7%	89,663	1.8%	50
Homeless or Shelter	1,082	4.0%	151,011	3.1%	53

Hospital Readmissions	State Number	State Rate	U.S.	U.S. Rate	States
State Hospital Readmissions: 30 Days	30	5.3%	11,213	9.0%	50
State Hospital Readmissions: 180 Days	57	10.0%	25,438	20.5%	52
Readmission to any psychiatric hospital: 30 Days	0	0.0%	40,509	12.0%	32

State Mental Health Finance (FY2009)	State Number	State Rate	U.S.	U.S. Rate	States
SMHA Expenditures for Community MH *	\$608,100,000	80.6%	\$26,971,286,468	71.7%	51
SMHA Revenues from State Sources **	\$719,700,000	82.2%	\$15,306,676,059	40.9%	51
Total SMHA Expenditures	\$754,700,000	-	\$37,611,390,427	-	51

Adult Evidence-Based Practices	State Number	State Rate	U.S.	U.S. Rate	States
Assertive Community Treatment	944	5.1%	65,311	2.1%	41
Supported Housing	-	-	68,498	2.5%	38
Supported Employment	-	-	50,394	1.7%	40
Family Psychoeducation	-	-	17,644	1.2%	16
Integrated Dual Diagnosis Treatment	-	-	58,876	3.6%	24
Illness Self-Management and Recovery	-	-	159,167	11.6%	21
Medications Management	-	-	296,177	22.6%	18

Child Evidence Based Practices	State Number	State Rate	U.S.	U.S. Rate	States
Therapeutic Foster Care	-	-	18,392	1.7%	28
Multisystemic Therapy	-	-	8,448	1.1%	20
Functional Family Therapy	-	-	10,989	1.8%	14

New Generation Medication	State Number	State Rate	U.S.	U.S. Rate	States
New Generation Meds: State Hospitals	667	94.34%	5,855	54.03%	13
New Generation Meds: Community MH	-	-	39,605	33.81%	11
New Generation Meds: Total System	-	-	22,070	26.64%	9

Outcome	State Number	State Rate	U.S.	U.S. Rate	States
Adult Criminal Justice Contacts	42	4.8%	32,607	7.1%	44
Juvenile Justice Contacts	152	56.1%	5,506	6.6%	42
School Attendance (Improved )	88	42.5%	9,105	38.4%	37

\* Includes Other 24 -Hour expenditures for state hospitals.

\*\* Revenues for state hospitals and community MH



# Mental Health Community Services Block Grant: 2011 State Summary Report



## Massachusetts

State URS Contact Person
Constance Maranto
Massachusetts Executive office of Health and Human Services/ Department of Mental Health 25 Staniford Street Boston, Ma 02114
617.626.8212
connie.maranto@massmail.state.ma.us

State Revenue Expenditure Data	Amount
FY 2009 Mental Health Block Grant Revenues	\$7,600,000
FY 2009 SMHA Community MH Expenditures	\$608,100,000
FY 2009 Per Capita Community MH Expenditures	\$92.31
FY 2009 Community Percent of Total SMHA Spending	80.58%
FY 2009 Total SMHA Mental Health Expenditure	\$754,700,000
FY 2009 Per Capita Total SMHA Mental Health Expenditures	\$114.57

### Statewide Mental Health Agency Data\*

Measure	Number of Clients	Utilization Rate Per 1,000 Population
Total Clients Served by SMHA System	28,524	4.33
Clients Served in Community Settings	27,947	4.24
Clients Served in State Hospitals	1,315	0.20

Gender	Percent
Female	44.3%
Male	55.7%

Age	Percent
0 to 12	3.86%
13 to 17	7.58%
18 to 20	5.24%
21 to 64	78.65%
65 to 74	3.92%
75 and over	0.74%
Not Available	-

Race/Ethnicity	Percent
American Indian or Alaska Native	0.3%
Asian	2.3%
Black or African American	13.2%
Native Hawaiian or Other Pacific Islander	0.0%
White	74.8%
Hispanic or Latino	12.9%
More Than One Race	1.5%
Not Available	7.8%

Living Situation (with Known Status)	Percent
Private Residence	74.38%
Foster Home	0.33%
Residential Care	13.19%
Crisis Residence	0.44%
Residential Treatment Center	0.33%
Institutional Setting	5.65%
Jail (Correctional Facility)	1.66%
Homeless (Shelter)	4.01%
Other	-
Not Available	-

Employment With Known Status (Adults)	Percent
Employed	11.2%
Unemployed	41.5%
Not In Labor Force	47.3%

Medicaid Funding Status of Consumers	Percent
Medicaid Only	-
Non-Medicaid	-
Both Medicaid and Other Funds	-

Consumer Perception of Care: (Children/Adolescents)	Percent
Access to Services	75.74%
Overall Satisfaction with Care	81.72%
Outcome from Services	55.96%
Participation in Treatment Planning	82.78%
Cultural Sensitivity of Providers	93.13%

Consumer Perception of Care: (Adults)	Percent
Access to Services	75.9%
Quality/Appropriateness of Services	77.5%
Outcome from Services	71.0%
Participation in Treatment Planning	67.2%
Overall Satisfaction with Care	78.2%

Outcome Measures Developmental	Percent
Adults Arrested this Year	4.81%
Youth Arrested this Year	56.09%
Improved School Attendance	42.51%

Implementation of Evidence-Based Practices	Percent
Assertive Community Treatment	5.1%
Supported Housing	-
Supported Employment	-
Family Psychoeducation	-
Integrated Dual Diagnosis Treatment	-
Illness Self-Management and Recovery	-
Medications Management	-
Therapeutic Foster Care	-
Multisystemic Therapy	-
Functional Family Therapy	-

Hospital Readmissions (Civil Status Patients)	Percent
State Hospital Readmissions: 30 Days	5.27%
State Hospital Readmissions: 180 Days	10.02%
Readmission to any psychiatric hospital: 30 Days	0.00%

\* Based on 2011 URS data provided by US States and Territories per annual reporting guidelines.



The Community Mental Health Block Grant is administered by the Center for Mental Health Services within the Substance Abuse and Mental Health Services Administration of the US Department of Health and Human Services

**Access Domain: Demographic Characteristics of Persons Served by the State Mental Health Authority, FY 2011  
Massachusetts**

Demographics	Total Served				Penetration Rates			States Reporting
	States		US		(per 1,000 population)			
	n	%	n	%	State	Northeast	US	
0-12	1,102	3.9%	1,074,425	15.6%	1.1	27.4	20.0	56
13-17	2,163	7.6%	854,881	12.4%	5.1	53.4	41.1	56
18-20	1,494	5.2%	337,783	4.9%	4.9	36.1	25.6	56
21-64	22,435	78.7%	4,301,623	62.5%	5.7	33.9	23.9	56
65-74	1,119	3.9%	187,375	2.7%	2.5	16.4	9.0	56
75 and over	211	0.7%	118,350	1.7%	0.5	14.5	6.9	56
Age Not Available	-	-	5,200	0.1%	-	-	-	27
Age Total	28,524	100.0%	6,879,637	100.0%	4.3	31.8	22.1	56
Female	12,629	44.3%	3,543,511	51.5%	3.7	32.0	22.5	56
Male	15,895	55.7%	3,325,015	48.3%	5.0	31.5	21.7	56
Gender Not Available	-	-	11,111	0.2%	-	-	-	34
Gender Total	28,524	100.0%	6,879,637	100.0%	4.3	31.8	22.1	56
American Indian/Alaskan Native	83	0.3%	78,771	1.1%	4.0	36.8	25.0	51
Asian	646	2.3%	81,773	1.2%	1.9	7.4	5.8	54
Black/African American	3776	13.2%	1,360,167	19.8%	8.1	48.8	34.3	52
Native Hawaiian/Pacific Islander	13	0.0%	12,593	0.2%	2.3	36.6	23.6	51
White	21338	74.8%	4,266,269	62.0%	3.8	24.2	17.5	54
Hispanic or Latino Race	*	*	63,763	0.9%	*	-	14.8	8
Multi-Racial	431	1.5%	144,615	2.1%	4.4	34.9	29.3	48
Race Not Available	2237	7.8%	871,686	12.7%	-	-	-	52
Race Total	28524	100.0%	6,879,637	100.0%	4.3	31.8	22.5	56
Hispanic or Latino Ethnicity	3,681	12.9%	836,493	12.7%	6.3	43.6	17.5	50
Not Hispanic or Latino Ethnicity	23,402	82.0%	5,106,165	77.6%	3.9	28.4	20.6	52
Ethnicity Not Available	1,441	5.1%	636,578	9.7%	-	-	-	43
Ethnicity Total	28,524	100.0%	6,579,236	100.0%	4.3	31.8	21.8	54

\* Reported under Hispanic Origin.

**Note:**

**Are Client Counts Unduplicated?** Unduplicated **Number of States with Unduplicated Counts** 43

This table uses data from URS/DIG Table 2a, Table 2b and from the US Census Bureau. All denominators use US Census data from 2010

US totals are calculated uniquely for each data element based on only those states who reported clients served.

Regional groupings are based on SAMHSA's Block Grant Regions.

**State Notes:**

**Table 2a**

Age Age Group is calculated upon age at the end of the reporting period.  
 Gender None  
 Race None  
 Overall None

**Table 2b**

Age Age Group is calculated upon age at the end of the reporting period.  
 Gender None  
 Race None  
 Overall None

**Access Domain: Persons Served in Community Mental Health Programs by Age and Gender, FY 2011**

**Massachusetts**

Demographic	Served in Community				Penetration Rates (rate per 1,000 population)		States Reporting
	State		US		State	US	
	n	%	n	%			
Age 0-17	3,206	11.5%	1,850,777	28.1%	2.2	24.8	55
Age 18-20	1,464	5.2%	321,330	4.9%	4.8	24.3	55
Age 21-64	21,975	78.6%	4,122,096	62.6%	5.5	22.9	55
Age 65+	1,302	4.7%	289,267	4.4%	1.5	6.6	55
Age Not Available	-	-	4,518	0.1%	-	-	24
Age Total	27,947	100.0%	6,587,988	100.0%	4.2	21.2	55
Female	12,442	44.5%	3,410,526	51.8%	3.7	21.6	55
Male	15,505	55.5%	3,167,141	48.1%	4.8	20.6	55
Gender Not Available	-	-	10,321	0.2%	-	-	32
Total	27,947	100.0%	6,587,988	100.0%	4.2	21.2	55

**Note:**

US totals are based on states reporting.

This table uses data from URS/DIG Table 3.

US penetration rates are calculated uniquely for each data element based on only those states who reported numerator (clients served) data.

**State Notes:**

- Age                    Age Group is calculated upon age at the end of the reporting period.
- Gender                None
- Overall                None

Access Domain: Persons Served in State Psychiatric Hospitals by Age and Gender, FY 2011

Massachusetts

Demographic	Served in State Psychiatric Hospitals				Penetration Rates (rate per 1,000 population)		States Reporting
	State		US		State	US	
	n	%	n	%			
Age 0-17	47	3.6%	11,199	7.2%	0.0	0.2	37
Age 18-20	59	4.5%	7,357	4.7%	0.2	0.6	53
Age 21-64	1,144	87.0%	130,432	83.4%	0.3	0.7	53
Age 65+	65	4.9%	7,391	4.7%	0.1	0.2	53
Age Not Available	-	-	8	0.0%	-	-	5
Age Total	1,315	100.0%	156,387	100.0%	0.2	0.5	53
Female	471	35.8%	53,560	34.2%	0.1	0.3	53
Male	844	64.2%	102,151	65.3%	0.3	0.7	53
Gender Not Available	-	-	676	0.4%	-	-	10
Total	1,315	100.0%	156,387	100.0%	0.2	0.5	53

**Notes:**

US totals are based on states reporting.

This table uses data from URS/DIG Table 3.

US penetration rates are calculated uniquely for each data element based on only those states who reported numerator (clients served) data.

**State Notes:**

- Age            Age Group is calculated upon age at the end of the reporting period.
- Gender        None
- Overall        None

**ACCESS DOMAIN: Persons Served by SMHA System through Medicaid and Other Funding Sources by Race, Gender, and Ethnicity, FY 2011**

**STATE: Massachusetts**

Demographic	State							US Averages							States Reporting
	Number Served				% Served			Number Served				% Served			
	Medicaid Only	Non-Medicaid Only	Both Medicaid & Other	Total Served with Known Funding Status	Medicaid Only	Non-Medicaid Only	Both Medicaid & Other	Medicaid Only	Non-Medicaid Only	Both Medicaid & Other	Total Served with Known Funding Status	Medicaid Only	Non-Medicaid Only	Both Medicaid & Other	
Female	-	-	-	-	-	-	-	1,769,174	1,192,379	474,911	3,436,464	51%	35%	14%	54
Male	-	-	-	-	-	-	-	1,564,063	1,217,875	419,808	3,201,746	49%	38%	13%	54
Gender Not Available	-	-	-	-	-	-	-	3,136	4,548	1,182	8,866	35%	51%	13%	31
<b>Total</b>	-	-	-	-	-	-	-	<b>3,336,373</b>	<b>2,414,802</b>	<b>895,901</b>	<b>6,647,076</b>	<b>50%</b>	<b>36%</b>	<b>13%</b>	<b>54</b>
American Indian or Alaska Native	-	-	-	-	-	-	-	40,218	24,638	10,309	75,165	54%	33%	14%	50
Asian	-	-	-	-	-	-	-	41,506	27,479	9,364	78,349	53%	35%	12%	52
Black or African American	-	-	-	-	-	-	-	749,783	390,099	171,996	1,311,878	57%	30%	13%	50
Native Hawaiian or Other Pacific Islander	-	-	-	-	-	-	-	4,956	4,327	2,176	11,459	43%	38%	19%	49
White	-	-	-	-	-	-	-	1,924,725	1,608,176	593,700	4,126,601	47%	39%	14%	52
Hispanic or Latino	-	-	-	-	-	-	-	23,928	26,923	6,988	57,839	41%	47%	12%	7
More Than One Race	-	-	-	-	-	-	-	75,575	47,553	18,944	142,072	53%	33%	13%	45
Race Not Available	-	-	-	-	-	-	-	475,682	285,607	82,424	843,713	56%	34%	10%	50
<b>Total</b>	-	-	-	-	-	-	-	<b>3,336,373</b>	<b>2,414,802</b>	<b>895,901</b>	<b>6,647,076</b>	<b>50%</b>	<b>36%</b>	<b>13%</b>	<b>54</b>
Hispanic or Latino	-	-	-	-	-	-	-	402,142	273,996	127,748	803,886	50%	34%	16%	48
Not Hispanic or Latino	-	-	-	-	-	-	-	2,376,936	1,876,208	678,109	4,931,253	48%	38%	14%	50
Ethnicity Not Available	-	-	-	-	-	-	-	376,114	192,005	43,461	611,580	61%	31%	7%	42
<b>Total</b>	-	-	-	-	-	-	-	<b>3,155,192</b>	<b>2,342,209</b>	<b>849,318</b>	<b>6,346,719</b>	<b>50%</b>	<b>37%</b>	<b>13%</b>	<b>52</b>

**Note:**

This table uses data from DIG Tables 5a, and 5b (Hispanic Origin).

**Duplication** -

State Notes

5a Age None  
 5a Gender None  
 5a Overall None  
 5b Overall None

**Access Domain: Demographic Characteristics of Adults with SMI and Children with SED Served by the State Mental Health Authority, FY 2011  
Massachusetts**

Demographics	Total Served				Penetration Rates			States Reporting
	States		US		(per 1,000 population)			
	n	%	n	%	State	Northeast	US	
0-12	580	2.9%	781,907	16.4%	0.6	18.4	14.5	55
13-17	1,057	5.2%	641,248	13.4%	2.5	36.1	30.8	55
18-20	849	4.2%	202,713	4.2%	2.8	16.1	15.3	55
21-64	16,552	82.0%	2,959,645	61.9%	4.2	20.5	16.5	55
65-74	1,009	5.0%	132,263	2.8%	2.2	10.2	6.4	55
75 and over	136	0.7%	62,036	1.3%	0.3	7.6	3.6	53
Age Not Available	-	-	2,335	0.0%	-	-	-	15
Age Total	20,183	100.0%	4,782,147	100.0%	3.1	19.3	15.3	55
Female	8,902	44.1%	2,443,680	51.1%	2.6	19.1	15.5	55
Male	11,281	55.9%	2,332,674	48.8%	3.5	19.5	15.2	55
Gender Not Available	-	-	5,793	0.1%	-	-	-	30
Gender Total	20,183	100.0%	4,782,147	100.0%	3.1	19.3	15.3	55
American Indian/Alaskan Native	63	0.3%	52,023	1.1%	3.0	17.0	16.5	51
Asian	578	2.9%	64,100	1.3%	1.7	5.1	4.6	53
Black/African American	2,823	14.0%	1,001,870	21.0%	6.0	33.1	25.3	51
Native Hawaiian/Pacific Islander	10	0.0%	9,238	0.2%	1.8	25.5	16.0	50
White	14,723	73.0%	2,876,611	60.2%	2.6	14.1	11.8	53
Hispanic or Latino Race	*	*	36,421	0.8%	*	-	0.8	6
Multi-Racial	239	1.2%	111,346	2.3%	2.4	28.7	20.9	47
Race Not Available	1,747	8.7%	630,538	13.2%	-	-	-	50
Race Total	20,183	100.0%	4,782,147	100.0%	3.1	19.3	15.3	55
Hispanic or Latino Ethnicity	1,861	9.2%	574,790	12.6%	3.2	25.6	11.9	50
Not Hispanic or Latino Ethnicity	17,277	85.6%	3,536,466	77.4%	2.9	17.8	13.7	51
Ethnicity Not Available	1,045	5.2%	455,549	10.0%	-	-	-	41
Ethnicity Total	20,183	100.0%	4,566,805	100.0%	3.1	19.3	14.7	53

\* Reported under Hispanic Ethnicity.

**Note:**  
This table uses data from URS/DIG Table 14a, Table 14b and from the US Census Bureau. All denominators use US Census data from 2010

US totals are calculated uniquely for each data element based on only those states who reported clients served.  
Regional groupings are based on SAMHSA's Block Grant Regions.

**State Notes:**

Table 14a  
Age Age Group is calculated upon age at the end of the reporting period.  
Gender None  
Race None  
Overall None  
Table 14b  
Age Age Group is calculated upon age at the end of the reporting period.  
Gender None  
Race None  
Overall None

**APPROPRIATENESS DOMAIN: NUMBER OF ADMISSIONS DURING THE YEAR TO STATE HOSPITAL INPATIENT AND COMMUNITY-BASED PROGRAMS, FY 2011**

**STATE: Massachusetts**

Setting	Demographic	State			US			Admission Rate		States Reporting
		Admissions During Year	Total Served At Start of Year	Total Served During Year	Admissions During Year	Total Served At Start of Year	Total Served During Year	State	US	
State Psychiatric Hospitals	Total	955	540	1,315	143,544	42,738	156,270	0.73	0.92	52
	Children	41	9	47	11,607	1,489	11,167	0.87	1.04	35
	Adults	914	531	1,268	131,934	41,249	145,065	0.72	0.91	52
	Age NA	-	-	-	3	-	2	-	1.50	2
Other Inpatient	Total	743	118	754	484,364	58,566	364,926	0.99	1.33	42
	Children	-	-	-	72,281	9,918	51,425	-	1.41	34
	Adults	743	118	754	412,042	48,616	313,393	0.99	1.31	41
	Age NA	-	-	-	41	32	68	-	0.60	6
Residential Treatment Centers	Total	83	70	148	52,059	12,971	32,553	0.56	1.60	37
	Children	67	41	107	30,072	8,613	16,526	0.63	1.82	36
	Adults	16	29	41	21,974	4,357	13,800	0.39	1.59	28
	Age NA	-	-	-	13	1	14	-	0.93	2
Community Programs	Total	21,488	18,253	27,947	19,428,683	3,876,590	6,091,520	0.77	3.19	52
	Children	3,849	1,071	3,206	8,853,007	1,057,997	1,724,524	1.20	5.13	52
	Adults	17,639	17,182	24,741	10,568,018	2,816,860	4,362,521	0.71	2.42	52
	Age NA	-	-	-	7,658	1,733	3,519	-	2.18	15

**Note:**

Admission Rate= number of admissions divided by total served during the year

US Admissions During Year uses data from states reporting data only. States are only included in "US Total Served" if they also reported data on admissions.

US Total Served During Year is calculated using data in URS/DIG Table 3.

This table uses data from URS/DIG Table3 and 6.

**Table 3 State Notes:**

Age Age Group is calculated upon age at the end of the reporting period.  
 Overall None  
 Gender None

**Table 6 State Notes:**

Hospital Please see General Notes  
 Other Inpatient None  
 Residential None  
 Community None  
 Overall None

**APPROPRIATENESS DOMAIN: Length of Stays in State Psychiatric Hospitals, Other Psychiatric Inpatient and Residential Treatment Centers for Children Settings, FY 2011**

**STATE: Massachusetts**

Setting	Demographic	State						US						
		Length of Stay (Days)						Length of Stay (Days)						
		Discharged Clients		Resident Clients in Facility 1 year or less		Resident Clients in Facility more than 1 year		Discharged Clients		Resident Clients in Facility 1 year or less		Resident Clients in Facility more than 1 year		States
		Average	Median	Average	Median	Average	Median	Average	Median	Average	Median	Average	Median	Reporting
State Hospitals	All	226	81	134	106	1,504	763	161	52	92	65	2,054	1,229	13
	Children	120	52	124	86	-	-	106	81	71	56	556	513	33
	Adults	229	81	135	108	1,504	763	212	57	89	63	1,876	1,224	51
	Age NA	-	-	-	-	-	-	-	-	-	-	-	-	-
Other Inpatient	All	53	20	50	21	679	609	60	9	48	37	1,104	903	6
	Children	-	-	-	-	-	-	12	7	21	13	650	600	23
	Adults	53	20	50	21	679	609	22	7	35	28	930	775	33
	Age NA	-	-	-	-	-	-	13	9	20	19	-	-	4
Residential Treatment Centers	All	358	350	180	232	539	490	210	148	117	115	672	678	6
	Children	364	377	173	245	512	464	170	143	120	125	647	561	31
	Adults	351	302	196	209	613	497	260	193	106	91	816	724	23
	Age NA	-	-	-	-	-	-	90	69	106	144	-	-	2

**Note:**

Resident clients are clients who were receiving services in inpatient settings at the end of the reporting period.

This table uses data from URS/DIG Table 6.

**Table 6 State Notes:**

Hospital	Please see General Notes
Other Inpatient	None
Residential	None
Community	None
Overall	None

**Appropriateness Domain: Percent of Adults and Children Served Who Meet the Federal Definition for SMI/SED and Percent of Adults and Children Served Who Have Co-Occurring MH/AOD Disorders, FY 2011**

**Massachusetts**

<b>Adults and Children who meet the Federal Definition of SMI/SED</b>	<b>State</b>	<b>US Average</b>	<b>US Median</b>	<b>States Reporting</b>
Percent of Adults served through the SMHA who meet the Federal definition for SMI	73.0%	70.8%	74.5%	54
Percent of Children served through the SMHA who meet the Federal definition for SED	50.0%	76.5%	78.5%	54

<b>Co-occurring MH and Substance Abuse Consumers</b>	<b>State</b>	<b>US Average</b>	<b>US Median</b>	<b>States Reporting</b>
Percent of Adults served through the SMHA who had a co-occurring MH and AOD disorder	21.0%	21.4%	21.0%	51
Percent of Children served through the SMHA who had a co-occurring MH and AOD disorder	1.0%	5.2%	4.0%	51
Percent of Adults served through the SMHA who met the Federal definitions of SMI who also have a substance abuse diagnosis	21.0%	24.9%	23.5%	50
Percent of Children served through the SMHA who met the Federal definitions of SED who also have a substance abuse diagnosis	1.0%	7.5%	4.5%	50

**Note**

This table uses data from URS/DIG Table 12.

**State Notes**

None

# APPROPRIATENESS DOMAIN: Living Situation of Consumers Served by State Mental Health Agency Systems, FY 2011

STATE: Massachusetts

Age Group	Setting	State			US			States Reporting
		Living Situation	Percent in Living Situation	Percent with Known Living Situation	Living Situation	Percent in Living Situation	Percent with Known Living Situation	
All Persons Served	Private Residence	20,065	70.3%	74.4%	4,031,681	66.4%	82.0%	55
	Foster Home	90	0.3%	0.3%	76,597	1.3%	1.6%	50
	Residential Care	3,557	12.5%	13.2%	200,561	3.3%	4.1%	52
	Crisis Residence	120	0.4%	0.4%	62,172	1.0%	1.3%	30
	Residential Treatment Center	88	0.3%	0.3%	14,534	0.2%	0.3%	40
	Institutional Setting	1,525	5.3%	5.7%	155,988	2.6%	3.2%	52
	Jail (Correctional Facility)	449	1.6%	1.7%	89,663	1.5%	1.8%	50
	Homeless (Shelter)	1,082	3.8%	4.0%	151,011	2.5%	3.1%	53
	Other	-	-	-	134,585	2.2%	2.7%	44
	Not Available	1,548	5.4%	-	1,159,482	19.1%	-	45
	<b>Total</b>	<b>28,524</b>	<b>100.0%</b>	<b>100.0%</b>	<b>6,076,274</b>	<b>100.0%</b>	<b>100.0%</b>	<b>56</b>
Children under age 18	Private Residence	2,625	80.4%	82.0%	1,122,495	69.0%	87.8%	55
	Foster Home	67	2.1%	2.1%	54,318	3.3%	4.3%	49
	Residential Care	350	10.7%	10.9%	19,444	1.2%	1.5%	42
	Crisis Residence	1	0.0%	0.0%	11,420	0.7%	0.9%	25
	Residential Treatment Center	70	2.1%	2.2%	12,181	0.7%	1.0%	40
	Institutional Setting	81	2.5%	2.5%	20,717	1.3%	1.6%	43
	Jail (Correctional Facility)	4	0.1%	0.1%	13,569	0.8%	1.1%	48
	Homeless (Shelter)	4	0.1%	0.1%	7,644	0.5%	0.6%	49
	Other	-	-	-	16,250	1.0%	1.3%	40
	Not Available	63	1.9%	-	347,594	21.4%	-	42
	<b>Total</b>	<b>3,265</b>	<b>100.0%</b>	<b>100.0%</b>	<b>1,625,632</b>	<b>100.0%</b>	<b>100.0%</b>	<b>55</b>
Adults over age 18	Private Residence	17,440	69.0%	73.4%	2,906,200	65.4%	80.0%	55
	Foster Home	23	0.1%	0.1%	21,866	0.5%	0.6%	46
	Residential Care	3,207	12.7%	13.5%	180,923	4.1%	5.0%	52
	Crisis Residence	119	0.5%	0.5%	50,699	1.1%	1.4%	30
	Residential Treatment Center	18	0.1%	0.1%	2,343	0.1%	0.1%	22
	Institutional Setting	1,444	5.7%	6.1%	135,186	3.0%	3.7%	52
	Jail (Correctional Facility)	445	1.8%	1.9%	76,066	1.7%	2.1%	50
	Homeless (Shelter)	1,078	4.3%	4.5%	143,293	3.2%	3.9%	53
	Other	-	-	-	118,218	2.7%	3.3%	44
	Not Available	1,485	5.9%	-	809,322	18.2%	-	45
	<b>Total</b>	<b>25,259</b>	<b>100.0%</b>	<b>100.0%</b>	<b>4,444,116</b>	<b>100.0%</b>	<b>100.0%</b>	<b>56</b>

This table uses data from URS/DIG Table 15.

**State Notes:**

Age Group is calculated upon age at the end of the reporting period.

# APPROPRIATENESS DOMAIN: Persons Who were Homeless by Age, Gender, Race, and Ethnicity, FY 2011

STATE: Massachusetts

Demographic	Homeless or Living in Shelters				Percent of Total with Known Living Situation		States Reporting
	State		US		State	US	
	N	%	N	%	%	%	
Age 0 to 17	4	0.4%	7,644	5.1%	0.1%	0.6%	49
Age 18 to 64	1,055	97.5%	140,645	93.1%	4.7%	4.1%	53
Age 65+	23	2.1%	2,648	1.8%	1.9%	1.2%	51
Age Not Available	-	-	74	0.0%	-	1.9%	9
<b>Age Total</b>	<b>1,082</b>	<b>100.0%</b>	<b>151,011</b>	<b>100.0%</b>	<b>4.0%</b>	<b>3.1%</b>	<b>53</b>
Female	385	35.6%	60,179	39.9%	3.2%	2.4%	53
Male	697	64.4%	90,591	60.0%	4.6%	3.8%	52
Gender Not Available	-	-	241	0.2%	-	1.7%	17
<b>Gender Total</b>	<b>1,082</b>	<b>100.0%</b>	<b>151,011</b>	<b>100.0%</b>	<b>4.0%</b>	<b>3.1%</b>	<b>53</b>
American Indian or Alaska Native	1	0.1%	2,369	1.6%	1.3%	4.0%	49
Asian	12	1.1%	1,098	0.7%	1.9%	1.9%	46
Black or African American	215	19.9%	46,428	30.7%	6.0%	4.4%	50
Native Hawaiian or Other Pacific Islander	1	0.1%	414	0.3%	7.7%	4.3%	34
White	780	72.1%	83,125	55.0%	3.9%	2.7%	51
Hispanic or Latino	*	*	1,031	0.7%	*	1.9%	6
More Than One Race	8	0.7%	3,423	2.3%	1.9%	2.8%	45
Race Not Available	65	6.0%	13,123	8.7%	3.2%	2.8%	48
<b>Race Total</b>	<b>1,082</b>	<b>100.0%</b>	<b>151,011</b>	<b>100.0%</b>	<b>4.0%</b>	<b>3.1%</b>	<b>53</b>
Hispanic or Latino	122	11.3%	22,587	15.5%	3.6%	2.4%	50
Not Hispanic or Latino	928	85.8%	113,052	77.4%	4.2%	3.1%	51
Not Available	32	3.0%	10,400	7.1%	2.5%	4.0%	39
<b>Ethnicity Total</b>	<b>1,082</b>	<b>100.0%</b>	<b>146,039</b>	<b>100.0%</b>	<b>4.0%</b>	<b>3.0%</b>	<b>52</b>

\* Reported under Hispanic ethnicity.

**Note:**

US totals are based on states reporting.

This table uses data from URS/DIG Table 15.

US totals are calculated uniquely for each data element based on only those states who reported numerator (clients served) data.

**State Notes:**

Age Group is calculated upon age at the end of the reporting period.

## Appropriateness Domain: Evidence-Based Practices Reported by SMHAs, FY 2011

### Massachusetts

Adult EBP Services	State		US		Penetration Rate: % of Consumers Receiving EBP/Estimated SMI		Measuring Fidelity		States Reporting
	EBP N	SMI N	EBP N	SMI N	State	US Average	State	US	
Supported Housing	-	-	68,498	3,323,871	-	2.5%	-	5	38
Supported Employment	-	-	50,394	3,323,871	-	1.7%	-	14	40
Assertive Community Treatment	944	18,546	65,311	3,323,871	5.1%	2.1%	Yes	25	41
Family Psychoeducation	-	-	17,644	3,323,871	-	1.2%	-	3	16
Dual Diagnosis Treatment	-	-	58,876	3,323,871	-	3.6%	-	12	24
Illness Self Management	-	-	159,167	3,323,871	-	11.6%	-	7	21
Medication Management	-	-	296,177	3,323,871	-	22.6%	-	3	18

Child/Adolescent EBP Services	State		US		Penetration Rate: % of Consumers Receiving EBP/Estimated SED		Measuring Fidelity		States Reporting
	EBP N	SED N	EBP N	SED N	State	US Average	State	US	
Therapeutic Foster Care	-	-	18,392	1,441,254	-	1.7%	-	8	28
Multi-Systemic Therapy	-	-	8,448	1,441,254	-	1.1%	-	12	20
Family Functional Therapy	-	-	10,989	1,441,254	-	1.8%	-	7	14

#### Note:

US totals are based on states reporting.

This table uses data from URS/DIG Tables 16 and 17.

US averages are calculated uniquely for each data element based on only those states who reported numerator (clients served) data.

#### State Notes:

Table 16: Group is calculated upon age at the end of the reporting period.

Table 17: Although these EBPs may be provided in some DMH programs, they are not reported as discrete services in the Mental Health Information System (MHIS) and are unavailable for reporting.

## Outcomes Domain: Employment Status of Adult Mental Health Consumers Served in the Community by Age and Gender, FY 2011

### Massachusetts

Demographics	State				Employed as Percent of those in Labor Force		Employed as Percent of Known Employment Status		States Reporting
	Employed	Unemployed	In Labor Force*	With Known Employment Status**	State	US	State	US	
Age 18 to 20	64	416	480	1,306	13%	31%	4.9%	13.9%	54
Age 21 to 64	2,145	7,607	9,752	17,896	22%	35%	12.0%	19.1%	54
Age 65 and over	50	383	433	1,036	12%	31%	4.8%	7.5%	53
Age Not Available	-	-	-	-	-	44%	-	7.3%	9
Age TOTAL	2,259	8,406	10,665	20,238	21%	35%	11.2%	18.1%	54
Female	974	3,730	4,704	9,049	21%	36%	10.8%	18.3%	54
Male	1,285	4,676	5,961	11,189	22%	33%	11.5%	17.7%	54
Gender Not Available	-	-	-	-	-	52%	-	28.5%	23
Gender TOTAL	2,259	8,406	10,665	20,238	21%	35%	11.2%	18.1%	54

What populations are reported? All Clients Number of States Reporting All Clients: 30 Number of States Reporting Some Clients: 23

When is Employment Status Measured?	At Admission	At Discharge	Monthly	Quarterly	Other
MA	Yes	-	-	-	annual assessment for case managed clients only
US	40	31	2	3	37

#### Note:

\*In Labor Force is the sum of consumers employed and unemployed.

\*\*With Known Employment Status is the sum of consumer employed, unemployed and not in labor force.

Consumers employed as a % of those in labor force uses adults employed and unemployed as the denominator.

Consumers employed as % of known employment status uses the sum of persons employed, unemployed and not in labor force as the denominator.

This table uses data from URS/DIG Table 4.

#### State Notes:

Age Age Group is calculated upon age at the end of the reporting period.

Gender None

Overall Employment status is recorded for all clients upon admission, and at annual assessment for case managed clients only.

**Outcomes Domain: Employment Status of Adult Mental Health Consumers Served in the Community by Diagnosis, FY 2011**

**Massachusetts**

Diagnosis	State				Employed as a % of Labor Force		Employed as % of Known Employment Status		% of Consumers with Dx		States Reporting
	Employed	Unemployed	In Labor Force*	With Known Employment Status**	State	US	State	US	State	US	
Schizophrenia and Related Disorders	-	-	-	-	-	23.2%	-	7.6%	-	14.0%	43
Bipolar and Mood Disorders	-	-	-	-	-	33.0%	-	15.8%	-	47.3%	43
Other Psychoses	-	-	-	-	-	23.2%	-	9.5%	-	2.9%	42
All other Diagnoses	-	-	-	-	-	42.7%	-	21.0%	-	26.7%	43
No Diagnosis and Deferred Diagnosis	-	-	-	-	-	38.0%	-	14.1%	-	9.1%	41
TOTAL	-	-	-	-	-	35.0%	-	15.7%	-	100.0%	43

**Note:**

\*In Labor Force is the sum of consumers employed and unemployed.

\*\*With Known Employment Status is the sum of consumer employed, unemployed and not in labor force.

Consumers employed as a % of those in labor force uses adults employed and unemployed as the denominator.

Consumers employed as % of known employment status uses the sum of persons employed, unemployed and not in labor force as the denominator.

This table uses data for URS/DIG Table 4a.

**State Notes:**

None

# CONSUMER SURVEY RESULTS, FY 2011

STATE: Massachusetts

Indicators	Children: State	Children: U.S. Average	States Reporting	Adults: State	Adults: U.S. Average	States Reporting
Reporting Positively About Access	75.7%	83.0%	50	75.9%	85.7%	51
Reporting Positively About Quality and Appropriateness				77.5%	88.9%	51
Reporting Positively About Outcomes	56.0%	64.6%	51	71.0%	70.6%	51
Reporting on Participation in Treatment Planning	82.8%	86.3%	51	67.2%	80.7%	51
Family Members Reporting High Cultural Sensitivity of Staff	93.1%	92.4%	50			
Reporting positively about General Satisfaction with Services	81.7%	83.0%	51	78.2%	89.1%	51

**Note: U.S. Average Children & Adult rates are calculated only for states that used a version of the MHSIP Consumer Survey**

This table uses data from URS/DIG Table 11.

Children/Family	State	U.S.
Type of Survey Used	YSS-F	YSS-F=42

Type of Adult Consumer Survey Used	28-Item MHSIP	Other MHSIP	Other Survey
state	-	Yes	-
U.S.	31	21	-

Sample Size & Response Rate	Children: State	Children: U.S.	States Reporting	Adults: State	Adults: U.S. Average	States Reporting
Response Rate	58.0%	42.0%	46	40.0%	45.2%	45
Number of Surveys Attempted (send out)	479	153,558	45	2,937	235,370	43
Number of Surveys Contacts Made	479	110,734	40	2,448	172,471	41
Complete Surveys	279	55,650	50	982	111,527	50

Populations covered in survey	Children: State	Children: U.S.	Adults: State	Adults: U.S.
All Consumers	-	5	-	1
Sample	Yes	46	Yes	51

Sample Approach	Children: State	Children: U.S.	Adults: State	Adults: U.S.
Random Sample	-	13	-	13
Stratified Sample	Yes	16	Yes	16
Convenience Sample	-	15	-	17
Other Sample	-	5	-	6

Who is Sampled?	Children: State	Children: U.S.	Adults: State	Adults: U.S.
Current Clients	Yes	51	Yes	52
Former Clients	Yes	19	Yes	18

Populations included in sample: (e.g., all adults, only adults with SMI, etc.)	Children: State	Children: U.S.	Adults: State	Adults: U.S.
All Children or Adults Served	-	28	-	29
SMI Adults or SED Children	Yes	20	Yes	19
Persons Covered by Medicaid	-	8	-	8
Other	Family members of children/adolescents receiving case management services	12	Adults receiving Community Based Flexible Support (CBFS) services	10

**State Notes:**

None

**OUTCOMES DOMAIN: Consumer Survey Results, by Race/Ethnicity FY 2011**

STATE: Massachusetts

Race/Ethnicity	Adult Consumer Survey Indicators: Reporting Positively About...														States
	Access		Quality & Appropriateness		Outcomes		Participation In Tx Planning		General Satisfaction		Social Connectedness		Improved Functioning		
	State	US Average	State	US Average	State	US Average	State	US Average	State	US Average	State	US Average	State	US Average	
Total	76%	85%	78%	88%	71%	71%	67%	82%	78%	88%	66%	70%	73%	71%	44
American Indian or Alaska Native	67%	81%	80%	85%	67%	70%	79%	78%	79%	86%	67%	72%	85%	68%	39
Asian	89%	87%	78%	86%	78%	77%	81%	83%	83%	86%	82%	74%	89%	77%	37
Black or African American	85%	87%	82%	89%	78%	74%	70%	83%	83%	89%	73%	75%	84%	76%	40
Native Hawaiian or Other Pacific Islander	100%	86%	100%	84%	100%	81%	100%	83%	100%	86%	100%	83%	100%	81%	27
White	76%	85%	78%	89%	70%	70%	66%	82%	78%	89%	65%	69%	73%	70%	40
Hispanic or Latino	77%	89%	81%	91%	77%	77%	76%	86%	79%	92%	66%	75%	72%	76%	36
More Than One Race	70%	82%	66%	84%	71%	69%	71%	79%	67%	84%	68%	67%	68%	70%	32
Not Available	73%	84%	74%	88%	73%	69%	65%	81%	79%	87%	64%	68%	70%	68%	40

Race/Ethnicity	Family of Children Survey Indicators: Reporting Positively About...														States
	Access		General Satisfaction with Services		Outcomes		Participation In Tx Planning		Cultural Sensitivity of Staff		Social Connectedness		Improved Functioning		
	State	US Average	State	US Average	State	US Average	State	US Average	State	US Average	State	US Average	State	US Average	
Total	76%	83%	82%	84%	56%	66%	83%	88%	93%	93%	82%	84%	61%	67%	41
American Indian or Alaska Native	-	78%	-	84%	-	66%	-	87%	-	91%	-	87%	-	68%	30
Asian	75%	84%	75%	83%	75%	72%	75%	85%	100%	89%	75%	84%	75%	73%	26
Black or African American	86%	87%	96%	87%	70%	69%	87%	89%	100%	93%	87%	86%	74%	69%	35
Native Hawaiian or Other Pacific Islander	-	80%	-	85%	-	73%	-	85%	-	93%	-	89%	-	73%	20
White	77%	83%	81%	84%	56%	65%	82%	89%	94%	93%	83%	85%	62%	66%	36
Hispanic or Latino	68%	89%	71%	90%	27%	77%	86%	90%	88%	93%	80%	87%	35%	72%	34
More Than One Race	90%	81%	90%	83%	50%	62%	90%	89%	94%	93%	80%	83%	47%	64%	28
Not Available	50%	80%	71%	80%	48%	63%	79%	85%	79%	92%	74%	82%	55%	65%	36

**Notes:**

This table uses data from URS/DIG Table 11a.

**State Notes:**

None

**Outcomes Domain: Change in Social Connectedness and Functioning, FY 2011**

**Massachusetts**

Indicators	Children				Adults			
	State	US Average	US Median	States Reporting	State	US Average	US Median	States Reporting
Percent Reporting Improved Social Connectedness from Services	82.2%	85.3%	84.1%	49	65.7%	70.0%	68.9%	51
Percent Reporting Improved Functioning from Services	61.3%	66.8%	64.6%	50	73.3%	69.9%	69.4%	51

**Note:**

This table uses data from URS/DIG Table 9.

US State Averages and Medians are calculated only with states which used the recommended Social Connectedness and Functioning questions.

<b>Adult Social Connectedness and Functioning Measures</b>	<b>State</b>	<b>US</b>
Did you use the recommended new Social Connectedness Questions?	Yes	50
Did you use the recommended new Functioning Domain Questions?	Yes	50
Did you collect these as part of your MHSIP Adult Consumer Survey?	Yes	50

<b>Children/Family Social Connectedness and Functioning Measures</b>	<b>State</b>	<b>US</b>
Did you use the recommended new Social Connectedness Questions?	Yes	47
Did you use the recommended new Functioning Domain Questions?	Yes	47
Did you collect these as part of your YSS-F Survey?	Yes	45

**State Notes:**

None

**OUTCOMES DOMAIN: Civil (Non Forensic) & Forensic Patients Readmission within 30 Days by Age, Gender, and Race, FY 2011**

**STATE: Massachusetts**

Demographic	Readmissions within 30 days to state psychiatric hospitals: "Civil" (Non-Forensic) Patients							Readmissions within 30 days to state psychiatric hospitals: Forensic Patients						
	State			US				State			US			
	Readmissions N	Discharges N	%	Readmissions N	Discharges N	%	States Reporting	Readmissions N	Discharges N	%	Readmissions N	Discharges N	%	States Reporting
Age 0 to 12	0	-	-	197	2,791	7.1%	18	0	-	-	-	19	-	0
Age 13 to 17	1	22	4.5%	911	12,473	7.3%	23	0	3	0.0%	27	352	7.7%	3
Age 18 to 20	8	37	21.6%	693	6,612	10.5%	42	2	24	8.3%	43	982	4.4%	19
Age 21 to 64	19	487	3.9%	9,197	98,323	9.4%	49	18	332	5.4%	663	19,310	3.4%	37
Age 65 to 74	2	19	10.5%	155	2,701	5.7%	33	1	7	14.3%	15	459	3.3%	12
Age 75 and over	0	4	0.0%	60	1,117	5.4%	17	1	6	16.7%	2	120	1.7%	2
Age Not Available	0	-	-	-	118	-	0	0	-	-	8	193	4.1%	1
<b>Age Total</b>	<b>30</b>	<b>569</b>	<b>5.3%</b>	<b>11,213</b>	<b>124,135</b>	<b>9.0%</b>	<b>50</b>	<b>22</b>	<b>372</b>	<b>5.9%</b>	<b>758</b>	<b>21,435</b>	<b>3.5%</b>	<b>37</b>
Female	21	232	9.1%	3,952	46,509	8.5%	48	8	138	5.8%	145	3,547	4.1%	26
Male	9	337	2.7%	6,377	67,520	9.4%	49	14	234	6.0%	574	17,227	3.3%	34
Gender Not Available	0	-	-	884	10,106	8.7%	2	0	-	-	39	661	5.9%	2
<b>Gender Total</b>	<b>30</b>	<b>569</b>	<b>5.3%</b>	<b>11,213</b>	<b>124,135</b>	<b>9.0%</b>	<b>50</b>	<b>22</b>	<b>372</b>	<b>5.9%</b>	<b>758</b>	<b>21,435</b>	<b>3.5%</b>	<b>37</b>
American Indian or Alaska Native	0	-	-	184	1,954	9.4%	20	0	-	-	11	249	4.4%	7
Asian	1	16	6.3%	83	1,182	7.0%	22	0	13	0.0%	20	1,073	1.9%	10
Black or African American	5	124	4.0%	2,940	29,502	10.0%	41	9	82	11.0%	260	7,068	3.7%	26
Native Hawaiian or Other Pacific Islander	0	-	-	97	193	50.3%	4	0	-	-	6	99	6.1%	2
White	23	389	5.9%	6,148	71,181	8.6%	48	10	248	4.0%	333	9,439	3.5%	30
Hispanic or Latino	*	*	*	114	1,494	7.6%	7	*	*	*	4	298	1.3%	3
More Than One Race	0	5	0.0%	258	2,580	10.0%	15	0	5	0.0%	11	184	6.0%	6
Race Not Available	1	35	2.9%	1,389	16,049	8.7%	27	3	24	12.5%	113	3,025	3.7%	13
<b>Race Total</b>	<b>30</b>	<b>569</b>	<b>5.3%</b>	<b>11,213</b>	<b>124,135</b>	<b>9.0%</b>	<b>50</b>	<b>22</b>	<b>372</b>	<b>5.9%</b>	<b>758</b>	<b>21,435</b>	<b>3.5%</b>	<b>37</b>
Hispanic or Latino	6	70	8.6%	856	9,810	8.7%	27	4	64	6.3%	88	2,764	3.2%	16
Not Hispanic or Latino	24	479	5.0%	8,199	87,503	9.4%	42	18	298	6.0%	532	14,926	3.6%	32
Not Available	0	20	0.0%	1,897	23,004	8.2%	26	0	10	0.0%	105	2,645	4.0%	11
<b>Ethnicity Total</b>	<b>30</b>	<b>569</b>	<b>5.3%</b>	<b>10,952</b>	<b>120,317</b>	<b>9.1%</b>	<b>46</b>	<b>22</b>	<b>372</b>	<b>5.9%</b>	<b>725</b>	<b>20,335</b>	<b>3.6%</b>	<b>35</b>

\* Reported under Hispanic Ethnicity.

Forensics included in "non forensic" data? No

**Note:**

US totals are based on states reporting.

This table uses data from URS/DIG Table 20.

**State Notes:**

Please see General Notes for additional information regarding MA readmission rates. Age Group is calculated upon age at the end of the reporting period.

OUTCOMES DOMAIN: Civil (Non Forensic) & Forensic Patients Readmission within 180 Days by Age, Gender, and Race, FY 2011

STATE: Massachusetts

Demographic	Readmissions within 180 days to state psychiatric hospitals: "Civil" (Non-Forensic) Patients							Readmissions within 180 days to state psychiatric hospitals: Forensic Patients						
	State			US				State			US			
	Readmissions N	Discharges N	%	Readmissions N	Discharges N	%	States Reporting	Readmissions N	Discharges N	%	Readmissions N	Discharges N	%	States Reporting
Age 0 to 12	0	-	-	467	2,791	16.7%	21	0	-	-	1	19	5.3%	1
Age 13 to 17	2	22	9.1%	2,153	12,473	17.3%	25	0	3	-	54	352	15.3%	7
Age 18 to 20	13	37	35.1%	1,357	6,612	20.5%	48	2	24	8.3%	122	982	12.4%	31
Age 21 to 64	40	487	8.2%	20,976	98,323	21.3%	51	40	332	12.0%	2,135	19,310	11.1%	47
Age 65 to 74	2	19	10.5%	368	2,701	13.6%	42	1	7	14.3%	42	459	9.2%	22
Age 75 and over	0	4	0.0%	111	1,117	9.9%	23	1	6	16.7%	10	120	8.3%	8
Age Not Available	0	-	-	6	118	5.1%	1	0	-	-	21	193	10.9%	1
<b>Age Total</b>	<b>57</b>	<b>569</b>	<b>10.0%</b>	<b>25,438</b>	<b>124,135</b>	<b>20.5%</b>	<b>52</b>	<b>44</b>	<b>372</b>	<b>11.8%</b>	<b>2,385</b>	<b>21,435</b>	<b>11.1%</b>	<b>47</b>
Female	36	232	15.5%	9,210	46,509	19.8%	50	25	138	18.1%	425	3,547	12.0%	36
Male	21	337	6.2%	14,177	67,520	21.0%	51	19	234	8.1%	1,869	17,227	10.8%	45
Gender Not Available	0	-	-	2,051	10,106	20.3%	5	0	-	-	91	661	13.8%	2
<b>Gender Total</b>	<b>57</b>	<b>569</b>	<b>10.0%</b>	<b>25,438</b>	<b>124,135</b>	<b>20.5%</b>	<b>52</b>	<b>44</b>	<b>372</b>	<b>11.8%</b>	<b>2,385</b>	<b>21,435</b>	<b>11.1%</b>	<b>47</b>
American Indian or Alaska Native	0	-	-	383	1,954	19.6%	27	0	-	-	38	249	15.3%	14
Asian	2	16	12.5%	210	1,182	17.8%	31	0	13	-	47	1,073	4.4%	15
Black or African American	8	124	6.5%	6,972	29,502	23.6%	42	13	82	15.9%	898	7,068	12.7%	36
Native Hawaiian or Other Pacific Islander	0	-	-	106	193	54.9%	5	0	-	-	18	99	18.2%	3
White	45	389	11.6%	14,014	71,181	19.7%	50	26	248	10.5%	1,032	9,439	10.9%	43
Hispanic or Latino	*	*	*	248	1,494	16.6%	11	*	*	*	19	298	6.4%	6
More Than One Race	0	5	0.0%	517	2,580	20.0%	21	1	5	20.0%	26	184	14.1%	11
Race Not Available	2	35	5.7%	2,988	16,049	18.6%	34	4	24	16.7%	307	3,025	10.1%	24
<b>Race Total</b>	<b>57</b>	<b>569</b>	<b>10.0%</b>	<b>25,438</b>	<b>124,135</b>	<b>20.5%</b>	<b>52</b>	<b>44</b>	<b>372</b>	<b>11.8%</b>	<b>2,385</b>	<b>21,435</b>	<b>11.1%</b>	<b>47</b>
Hispanic or Latino	12	70	17.1%	1,758	9,810	17.9%	34	6	64	9.4%	245	2,764	8.9%	25
Not Hispanic or Latino	44	479	9.2%	18,883	87,503	21.6%	43	37	298	12.4%	1,709	14,926	11.4%	38
Not Available	1	20	5.0%	4,182	23,004	18.2%	31	1	10	10.0%	322	2,645	12.2%	19
<b>Ethnicity Total</b>	<b>57</b>	<b>569</b>	<b>10.0%</b>	<b>24,823</b>	<b>120,317</b>	<b>20.6%</b>	<b>48</b>	<b>44</b>	<b>372</b>	<b>11.8%</b>	<b>2,276</b>	<b>20,335</b>	<b>11.2%</b>	<b>43</b>

\* Reported under Hispanic Ethnicity.

Forensics included in "non forensic" data? No

**Note:**

US totals are based on states reporting.

This table uses data from URS/DIG Table 20.

State Notes:

None

**STRUCTURE DOMAIN: State Mental Health Agency Controlled Expenditures for Mental Health, FY 2009**

**STATE Massachusetts**

	<b>Expenditures: State</b>	<b>Percent of Total Expenditures: State</b>	<b>Expenditures: U.S.</b>	<b>Percent of Total Expenditures: U.S.</b>
State Hospitals-Inpatient	\$124,700,000	17%	\$9,790,074,311	26%
Other 24-Hour Care	\$372,200,000	49%	\$7,066,269,663	19%
Ambulatory/Community	\$235,900,000	31%	\$19,905,016,805	53%
Total	\$754,700,000	-	\$37,611,390,427	-

**Note:**

Other 24-Hour Care includes state psychiatric hospital and community based other 24-hour as well as community based inpatient expenditures.

Ambulatory/Community includes expenditures for less than 24-hour care services provided at state psychiatric hospitals. It excludes community based other-24 hour and community based inpatient expenditures.

Total also includes additional SMHA Expenditures for research, training, administration, and other central and regional office expenditures.

Data from NRI's Funding Sources and Expenditures of State Mental Health Agencies, FY 2009 reports - Table 18 "SMHA-Controlled Expenditures for Mental Health Services."

U.S. totals are based on 50 states reporting.

More information on the State Mental Health Agency's Revenues & Expenditures as well as State Footnotes can be found on the NRI website:

<http://www.nri-inc.org/projects/Profiles/RevenuesExpenditures.cfm>

**STRUCTURE DOMAIN: State Mental Health Agency Controlled Revenues by Funding Sources, FY 2009**

**STATE Massachusetts**

Funding Source	Ambulatory/Community			State Hospital		
	State Revenues	Percent Total (State)	Percent Total (US)	State Revenues	Percent Total (State)	Percent Total (US)
Medicaid	\$122,600,000	16.8%	58.7%	\$7,000,000	4.9%	23.1%
Community MH Block Grant	\$7,300,000	1.0%	1.4%	-	-	0.0%
Other SAMHSA	\$5,600,000	0.8%	0.3%	-	-	0.0%
other Federal(non-SAMHSA)	\$3,600,000	0.5%	2.4%	\$4,800,000	3.3%	3.7%
State	\$587,900,000	80.4%	29.6%	\$131,800,000	91.3%	69.3%
Other	\$4,300,000	0.6%	4.7%	\$700,000	0.5%	2.9%
<b>Total</b>	<b>\$731,300,000</b>	<b>100.0%</b>	<b>100.0%</b>	<b>\$144,300,000</b>	<b>100.0%</b>	<b>100.0%</b>

**Note:**

Data from NRI's Funding Sources and Expenditures of State Mental Health Agencies, FY 2009 reports - State Mental Health Agency Controlled Expenditures and Revenue, Table 24, 25, and 26.

This table does not show Revenues for state central office including Research, Training, and Administration expenses.

More information on the State Mental Health Agency's Revenues & Expenditures as well as State Footnotes can be found on the NRI website:  
<http://www.nri-inc.org/projects/Profiles/RevenuesExpenditures.cfm>

**Structure Domain: Federal Mental Health Block Grant Expenditures for Non-Direct Service Activities, FY 2011  
Massachusetts**

Service	Non-Direct Block Grant Expenditures	% Total	US % Total
Technical Assistance Activities	-	-	30.7%
Planning Council	-	-	2.9%
Administration	-	-	21.8%
Data Collection/Reporting	-	-	4.1%
Other Activities	\$80,544	100.0%	40.4%
Total	\$80,544	100.0%	100.0%

Note: This table use data from URS/DIG Table 8.

**State Notes:**

None

**Structure Domain: Mental Health Programs Funded By the Federal Mental Health Block Grant, FY 2011**

**Massachusetts**

Programs = 58

Total: \$7,964,605

Agency Name	Address	Agency Director	Phone Number	Block Grant
Advocates, Inc.	1 Clarks Hill, Suite 305, Framingham, MA 01702	William Taylor	508-628-6446	\$184,500
Alternative Supports Inc	47 Calvary St, Waltham, MA 02154	Mehrdad K Ghom	617-893-0122	\$27,413
Alternatives Unlimited, Inc.	54 Douglas Road, Whitinsville, MA 01588	Dennis Rice	508-234-6232	\$523,461
Bay Cove Human Services, Inc.	66 Canal Street, 2nd Floor, Boston, MA 02206	Stanley P. Connors	617-371-3003	\$65,464
Bay State Community Services	13 Temple Street, Quincy, MA 02669	Marta Reese	617-471-8400	\$6,900
Behavioral Health Network, Inc.	417 Liberty St, Springfield, MA 01104-3736	Katherine B Wilson	413- 747-0705	\$15,000
Boston Children's Foundation	36 Gloucester St., Boston, MA 02115-2509	Robert Macy	617-699-9939	\$195,000
Boston Medical Center	4199 Washington St, Roslindale, MA 02131-2532	Elaine Ulian	617-534-5000	\$171,995
Brandon Residential Treatment	27 Winter Street, Natick, MA 01760	Paul Watson	508-655-6400	\$98,022
Brockton Area Multi-Servs Inc	500 Belmont Street, Suite 230, Brockton, MA 02301-4985	Anthony Simonelli	508-580-8700	\$896,502
Carson Center for Human	20 Broad Street, Westfield, MA 01085-2902	Kathleen Damon	413-572-4132	\$109,674
Child & Family Service	1061 Pleasant Street, New Bedford, MA 02740	John Jackson	508-996-8572	\$138,055
Community Counseling of Bristol County, Inc.	1 Washington Street, Taunton, MA 02780	Philip Shea	508-823-5400	\$10,000
Community Healthlink, Inc.	72 Jaques Avenue, Worcester, MA 01610	Deborah Eckstrom	508-860-1121	\$411,782
Dare Family Services, Inc.	265 Medford Street, Somerville, MA 02143	Harry Bedig	617-629-2710	\$925
Doctor Franklin Perkins School	380 High Sreet Ext, Lancaster, MA 01523	Charles P Conroy	978-368-6400	\$82,235
Easter Seal NH, Inc.	555 Auburn St., Manchester, NH 03103	Larry J. Gammon	603-623-8863	\$138,988
Eliot Community Human Services	186 Bedford Street, Lexington, MA 02173	Kate Markarian	781-861-0890	\$379,698
Employment Options, Inc.	82 Brigham Street, Marlboro, MA 01752	Toni A Wolf	508-485-5051	\$57,350
Express Yourself	6 Ellis Street, Peabody, MA 01960	Stan Strickland	978-927-8600	\$16,000
Fall River Deaconess Home	309 French Street, Fall River, MA 02720	John Golden	508-674-4847	\$39,181
Family and Community Solutions, Inc.	77-B Warrent Street, Brighton, MA 02135	Stphanie Kilbride	617-784-0554	\$13,000
Family Continuity Program, Inc	11 Lawrence Street Suite 320, Lawrence, MA 01840	David Simonds	781-961-9700	\$10,897
George & Irene L. Walker Home	1968 Central Ave., Needham, MA 02192	Richard W. Small	781-449-4500	\$451,485
Hillcrest Education Ctrs, Inc.	788 South Street, Pittsfield, MA 01202	Mark Placido	413-499-7924	\$8,809
Home For Little Wanderers, Inc	271 Huntington Ave., Boston, MA 02115	Joan W Benjamin	617-267-3700	\$64,030
Human Resources Unlimited, Inc	120 Maple Street, Suite 400, Springfield, MA 01103	Donald G. Kozera	413-781-5359	\$50,000
Justice Resource Institute, Inc.	545 Boylston St., 7th Floor, Boston, MA 02116	Andrew Pond	617-450-0500	\$21,995
Key Program, Inc.	670 Old Connecticut Path, Framingham, MA 01701	Ronald Ardine	508-877-3690	\$2,313
M.S.P.C.C.	399 Boylston Street, 3rd floor, Boston, MA 02116	Marylou Sudders	617-587-1500	\$271,076
Marthas Vineyard Community	111 Edgartown Road, Oaks Bluff, MA 02557	Bernadette LaPorte	508-693-7900	\$5,000
Mass Association of Older Americans	19 Temple Place, 4th Floor, Boston, MA 02111	Anne Hargreaves	617-426-0804	\$60,000
May Institute	41 Pacella Park Drive, Randolph, MA 02368	Walter Christian	781-440-0400	\$64,628
Mental Health Resources Plus Inc.	One Canal Street, Lawrence, MA 01840	Kathleen M OKeefe	978-685-6609	\$50,000
M-Power, Inc.	98 Magazine St, Roxbury, MA 02119-3042	Deborah Bridge	617-929-4111	\$52,004
NAMI of Massachusetts	400 W CUMMINGS PK #6650, WOBURN, MA 01801	Laurie Martinelli	781-938-4048	\$20,000
North Suffolk Mental Health Association, Inc.	301 Broadway, Chelsea, MA 02150	Jackie K. Moore	617-912-7910	\$160,666
Northeast Behavioral Health	131 RANTOUL STREET, BEVERLY, MA 01915	Paul C. O'Shea	978-921-1293	\$293,698
Northeast Ctr Youth and Families	203 East St., Easthampton, MA 01027-1234	Paul Rilla	413-529-7777	\$927
Northeast Independent Living Program, Inc.	20 Ballard Road, Lawrence, MA 01843	Charles Carr	978-687-4288	\$40,000
NuPath, Inc.	147 New Boston Street, Woburn, MA 01801	Sheri McCann	781-935-7057	\$15,306
Parent Professional Advocacy League	45 Bromfield Street, 10th Floor, Boston, MA 02108	Lisa Lambert	866-815-8122	\$26,903

Agency Name	Address	Agency Director	Phone Number	Block Grant
Riverside Community Mental Health & Retardation Center	450 Washington St., Suite 201, Dedham, MA 02026	Scott M. Bock	781-329-0909	\$378,197
Servicenet, Inc.	129 King Street, Northampton, MA 01060	Susan Stubbs	413-582-9501	\$62,349
South Shore Mental Health Center, Inc.	6 Fort Street, Quincy, MA 02169	Harry Shulman	617-847-1950	\$486,486
St Anns Home, Inc.	100A Haverhill St., Methuen, MA 01844	Denis Grandbois	978-682-5276	\$30,339
St Vincents Home Corporation	2425 Highland Ave., Fall River, MA 02720	John T. Weldon	508-679-8511	\$68,622
Sullivan & Associates, Inc.	551 East Columbus Ave, Springfield, MA 01105	Linda Sullivan, M.Ed.	413-733-6100	\$65,000
The Bridge Of Central Mass Inc	4 Mann Street, Worcester, MA 01602	Barry Walsh	508-755-0333	\$339,666
The Brien Center For Mental Health and Substance Abuse Services	333 EAST ST, PITTSFIELD, MA 01201-5312	Lynne Hall	413-499-0412	\$35,028
The Childrens Study Home, Inc.	44 Sherman St., Springfield, MA 01109	Steve L. McCafferty	413-739-5626	\$3,688
The Devereux Foundation	60 Miles Road, PO Box 219, Rutland, MA 01543	Robert Dunne	508-886-0219	\$26,227
The Edinburg Center, Inc.	1040 Waltham Street, Suite 200, Lexington, MA 02421-8033	Ellen Attaliades	781-862-3600	\$244,229
U. Mass Medical School Medical School Trusts	55 Lake Ave North, Worcester, MA 01655	Aaron Lazare, M.D.	508-856-6537	\$76,000
Vinfen Corporation	950 Cambridge Street, Cambridge, MA 02141	Gary W. Lamson	617-441-1830	\$615,196
Wayside Youth & Family Support Network	75 Fountain Street, Framingham, MA 01702	Dr. Eric L. Masi	508-879-9800	\$155,525
Western Mass. Training Consortium, Inc.	187 High Street, Suite 204, Holyoke, MA 01040	Marylou Sullivan	413-536-2401	\$105,732
Youth Villages	3320 Brother Blvd, Memphis, TN 38133	Greg Gregory	901-251-5000	\$21,438

Massachusetts

URS Table Number	General Notes
3	Admissions to psychiatric continuing care units run by the MA DMH, but located in facilities operated by the state Public Health agency are included in the State Hospital row.
3, 6	Individuals admitted to three community mental health centers (CMHCs) delivering acute care and one CMHC providing continuing care are included in "Other Psychiatric Inpatient". This row also includes admissions to private inpatient facilities through contract with the MA DMH.
5	The MA DMH is not the state Medicaid agency and does not presently have access to Medicaid data to complete this table.
6	Admissions to psychiatric continuing care units run by the MA DMH, but located in facilities operated by the state Public Health agency are included in the State Hospital row.
11	Adult Consumer Surveys: The Official 28 Item MHSIP Outpatient Tool was modified to include the modules on social connectedness, improved functioning and criminal justice contact, as well as several additional questions relating to outcomes. The survey sample was drawn from persons currently in services, however some of these individuals may no longer have been enrolled in that service when interviewed. The universe for the survey sample was adult consumers with a serious mental illness who were receiving at least one community service from the MA DMH. The MA DMH contracted with the Center for Mental Health Services Research at U Mass Medical School to administer the survey and provide analysis.
11	Child/Family Consumer Surveys: The survey sample was drawn from families of persons currently in services, however some of these individuals may no longer have been enrolled in that service, when interviewed. The universe for the survey sample was family members of all children/ adolescents enrolled in Child/Adolescent Case Management services from the MA DMH. The MA DMH contracted with the Center for Mental Health Services Research at U Mass Medical School to administer the survey and provide analysis.
12	Child/Adolescent services for the MA DMH are provided through age 18, with Adult services delivered for ages 19 and older. Calculations for this table use the federal definition of Child and Adult.
12	Ages 0 - 3 are served primarily by agencies other than the MA DMH, but eligibility criteria for MA DMH does not preclude service provision for this age group.
12	Individuals counted in the total served by the MA DMH who are referred by the criminal justice system, or seen for outpatient crisis evaluations may or may not meet SMI/SED definitions. All persons who meet DMH clinical standards for approval of continuing care community services meet federal SMI/SED definitions.
12	The calculation for the percentage of persons with a co occurring diagnosis of substance abuse is obtained by counting the number of persons with a diagnosis of substance abuse on file as of the close of the reporting period divided by the total served as reported in Table 2 (Total Served) and Table 14 (Total SMI/SED), for whom there was a diagnosis on file in the Mental Health Information System (MHIS) as of the close of the reporting period.
15	Living situation is measured at admission for all clients and at the annual review for case managed clients only. In addition, it is assessed annually for all inpatients in state operated facilities with length of stay (LOS) greater than 6 months.
15	The MA DMH does not provide crisis residence services and adult fostercare. Information on individuals receiving these services through other agencies is not available in the MA DMH Mental Health Information System (MHIS).
15	The MA DMH does not provide "traditional" fostercare for children and adolescents and does not presently collect this data for those clients receiving these services through the state Department of Social Services.
16	Totals for Supported Housing are not available for reporting in SFY11. During SFY10, DMH and CBFS providers worked together in developing the outcome measures that CBFS providers will report to DMH as measures of contract performance. These measures were approved by the Commissioner in March 2010. The federal guidance on the reporting of supported housing was utilized in developing the outcome measure set. CBFS providers began reporting housing data in January 2011. Since this time there has been further discussion on the method and frequency of collecting housing data to meet both the needs for performance measurement and client-level federal reporting. It is expected that the reporting of housing data will be revised in SFY12. DMH will continue to work towards the reporting of housing data to comply with federal reporting requirements.
16	Totals for Supported Employment are not available for reporting in SFY11. In SFY11, DMH worked with Community Based Flexible Support (CBFS) providers to expand the client-level provider reporting system to identify individuals receiving supported employment services. DMH expects to begin reporting these data in SFY12.

URS Table Number	General Notes
16	Fidelity for ACT/PACT programs is measured by a team consisting of MA DMH staff, consumers and a consultant with expertise in ACT, using a scale developed internally, based upon the SAMHSA EBP toolkit. Fidelity is measured every twelve to eighteen months.
16	In prior years, IT and program staff has utilized an extensive manual process to identify the youth receiving TFC. In SFY11, DMH established priorities for expanding the capacity to report person-level data for contracted services. Within child and adolescent services, the priorities are the joint procurement of residential services with the Department of Children and Families and the DMH procurement of Individual and Family Flexible Support Services. Due to these current priorities and the low utilization of TFC services, DMH has made the decision to end the manual process of identifying youth receiving TFC for the purposes of reporting.
17	Although these EBPs may be provided in some DMH programs, they are not reported as discrete services in the Mental Health Information System (MHIS) and are unavailable for reporting.
18	The MA DMH has customized the PORT guidelines to include additional treatment recommendations.
18	The MA DMH is presently able to report only on individuals who were served in the state hospital setting. For this table only, individuals admitted to the three community mental health centers (CMHCs) delivering acute care and one CMHC providing continuing care are included in the state hospital count. Data are not available for individuals admitted to the DMH operated psychiatric units located in two state Public Health facilities.
20A, 20B	Since most admissions to the state hospital system occur only after one or more acute inpatient hospitalizations, the readmission rates displayed in this table do not necessarily present an accurate representation of the total inpatient readmission rate for discharges in the reporting year.