

3C SESSION

SAMHSA's 988 Crisis Systems Response Training and Technical Assistance Center: Crisis Community Collaboration

February 20, 2024



**CRISIS
SYSTEMS
RESPONSE**

TRAINING & TECHNICAL ASSISTANCE CENTER

Funded by the Substance Abuse and Mental Health Services Administration

SAMHSA

Substance Abuse and Mental Health
Services Administration

Crisis Systems Response TTAC

The Substance Abuse and Mental Health Services Administration (SAMHSA) has selected Altarum to provide training and technical assistance support to states, territories, tribal organizations, and community partners across the 988 Suicide and Crisis Lifeline and crisis continuum of care. Along with our partners, W2 Consulting Corporation and Change Matrix, LLC, who have extensive experience with crisis services, technical assistance, and health equity, the Crisis Systems Response Training and Technical Assistance Center (TTAC) was formed to support the continued growth of 988 Lifeline and build a more robust crisis care system.



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Agenda

- Welcome
- Introductions
- Preview of activities to come
- Updates from the 988 & BHCCO
- Updates from the 988 CSR TTAC
- Review of FAQs



Upcoming

Webinar Series:

- **Connecting to Serve: Promising Practices for 988 & 911 Collaboration, Session 4**
- **April 18, 2024**
1:00 pm EST

“3C” Session:

- **March 26, 2024**
2:00 to 3:00 pm EST



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Upcoming continued

988 Grantee Meeting:



- **April 29 to May 2, 2024**
Chicago, IL
 - **Call for Proposals:**
Due February 23
 - [988 and Behavioral Health Crisis System Transformation Grantee National Conference](#) (cvent.com)

Newsletter:



- **988 CSR TTAC monthly newsletter**
 - Provides updates on field, upcoming events, and more!
 - [CSR-TTAC Connections Newsletter, January 2024 \(PDF\)](#)
(SAMHSA.gov)



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Technical Assistance

- TA is offered to all grantees and organizations providing services within the crisis continuum of care
- TA is free of charge and available by request any time you need assistance
- SAMHSA's 988 CSR TTAC contact information:
 - support@988crisisttac.org
 - [844-464-8338](tel:844-464-8338) (toll free)
- [SAMHSA's 988 CSR TTAC](#)



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SAMHSA 988 & BHCCO Leads



**Monica Johnson,
M.A., LPC**

**Director of the 988 &
Behavioral Health
Crisis Coordinating
Office**



**John Palmieri, M.D.,
M.H.A.**

**Deputy Director of
the 988 & Behavioral
Health Crisis
Coordinating Office**



**Jill D. Mays, M.S.,
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**Division Director of
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the 988 & Behavioral
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Coordinating Office**



Charissa Pallas

**Division Director of
Communications for
the 988 & Behavioral
Health Crisis
Coordinating Office**



James Wright

**Division Director of
Crisis Operations,
Office of the
Assistant Secretary**

Frequently Asked Questions

With the 988 BHCCO Leadership Team





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Contact Information

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[Subscribe to the CSR-TTAC contact list](#) to get the latest 988 news and invitations to our events, with the link of the QR code.

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This project is supported by the Substance Abuse and Mental Health Services Administration (SAMHSA), the agency within the U.S. Department of Health and Human Services that leads public health efforts to advance the behavioral health of the nation. The Crisis Systems Response Training & Technical Assistance Center works in conjunction with the 988 Suicide & Crisis Lifeline. In 2020, Congress designated the new 988 dialing code to be operated through the existing National Suicide Prevention Lifeline. SAMHSA sees 988 as a first step towards a transformed crisis care system in America. Points of view or opinions in this document are those of the author and do not necessarily represent the official position or policies of SAMHSA or the 988 Suicide & Crisis Lifeline.