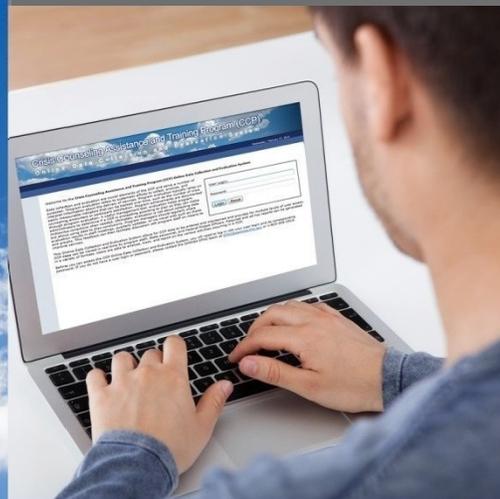


Online Data Collection and Evaluation System User Manual, Version 3.0

Section 4 of the Guide for
Evaluating Your CCP



U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES
Substance Abuse and Mental Health Services Administration
www.samhsa.gov



FEMA

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Introduction to ODCES

This section provides an overview of how to use the Crisis Counseling Assistance and Training Program (CCP) Online Data Collection and Evaluation System (ODCES) for administrative and data/evaluation program staff at the state¹ or local service provider level. The system allows CCP data to be entered and maintained. It also provides for multiple levels of user access based on assigned user roles. Users are better able to analyze, track, and report on the various activities occurring in a CCP grant. This section provides information on system access, user access levels, system organization, special features, disaster/CCP profile setup, data entry and maintenance, and report generation.

Data collection and evaluation are crucial elements of the CCP and serve a number of purposes. Program evaluation refers to systematic efforts to collect, analyze, and interpret information about the delivery of services. Program evaluation typically relies on easily measurable indicators that can be tracked over time, such as the number of crisis counseling encounters or level of participant satisfaction. The continuing acceptance and support of the CCP depend, at least in part, on its ability to show sponsors and other stakeholders that it delivers the services it intends to deliver and that disaster survivors benefit from the services provided. Program achievements are documented through program evaluation.

A useful management tool, evaluation helps program administrators determine whether a CCP is proceeding according to plan, so they can make midcourse corrections when needed. For example, program evaluation can reveal trends in the demographics of individuals who receive CCP services, allowing for an assessment of whether the program is reaching targeted special populations. Program management can then help staff identify needed adjustments to outreach strategies. Ultimately, evaluation is not about collecting data but about using data to draw conclusions. Evaluations are useful only if their results are communicated. Program managers should regularly share evaluation results in staff meetings, quarterly updates, or via visual aids such as charts and graphs. This feedback can then facilitate discussion with program staff on means to improve services.

If you have any technical issues or questions, please contact the Substance Abuse and Mental Health Services Administration Disaster Technical Assistance Center (SAMHSA DTAC) at DTAC@samhsa.hhs.gov or 1-800-308-3515 for support.

User Accounts

The CCP ODCES is available at <https://www.ccpdata.org/CCP2Field/>. You will need a user login and password to access the system.

Once a state is approved for an Immediate Services Program (ISP) or Regular Services Program (RSP), the state level staff logins will be activated and provided by a staff member from SAMHSA DTAC.

¹ In this document, we use the word “state” to refer to states, U.S. territories, and federally recognized tribes.

It is the responsibility of the state level staff to set up login accounts for other state, providers, and crisis counselors/outreach workers and to assign them to a disaster under the User Management panel. It is also the responsibility of state level staff to update provider and employee level accounts at the various stages of the CCP grant.

User Access Levels

The system is set up to accommodate different types of users, each with a different role within the CCP evaluation process. Based on your access level, once logged in, you will only see the sections of the system that relate to you and your specific role and function. The chart below describes the types of users and their access levels.

STATE STAFF	Enter Data	Edit Data	Search Data	Approve/Reject	Report Tools
Data Forms	X	X	X	X	X
Other Capabilities	Add	Edit	Delete	View	
User Account Management	X	X	X	X	
Build App Resources Page	X	X	X	X	
Intake Form				X	
PROVIDER STAFF	Enter Data	Edit Data	Search Data	Approve/Reject	Report Tools
Data Forms	X	X	X	X	X
Other Capabilities	Add	Edit	Delete	View	
User Account Management					
Build App Resources Page					
Intake Form				X	

System Organization

Two of the major components of this system are review/approval functions and data reporting. Forms submitted through the CCP Data Collection Mobile Application or the paper-based data collection must go through review and approval in the Administration section of the system. Approved data entries are stored in a back-end database, which means that the various system users can immediately access these data for such things as searching, quality control, and reporting. The reports facilitate an accurate and user-friendly view of the data in real time and allow users to gauge the progress of their program. The real-time, dynamic nature of this system will enhance the way that grants are implemented and managed.

Home
Administration
Data Forms
▪ Individual/Family Crisis Counseling Services Encounter Log
▪ Group Encounter Log
▪ Weekly Tally Sheet
▪ Adult Assessment & Referral Tool
▪ Child/Youth Assessment & Referral Tool
Feedback Forms
▪ Participant Feedback Survey
▪ Service Provider Feedback Form
Tools
▪ Resources
▪ Reports

Home—Provides a record of disasters and providers with which your user account is associated.

Administration—Allows for the setup and editing of user accounts, review and approval of submitted mobile and paper forms, and the ability to share resources with CCP staff.

Data Forms—Allows for entry of information from paper versions of required CCP data collection forms.

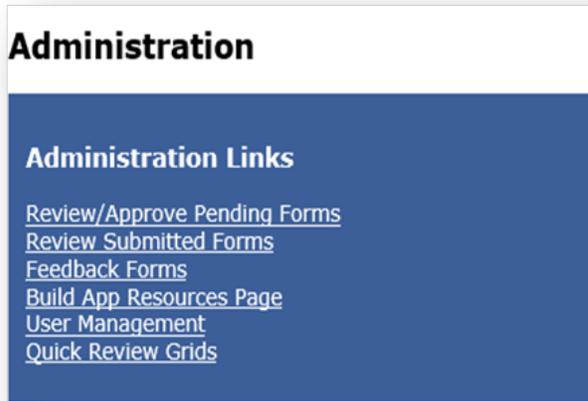
Feedback Forms—Provides access to submitted feedback forms in the system.

Tools—Provides electronic data collection forms, system-based resources, and generated reports.

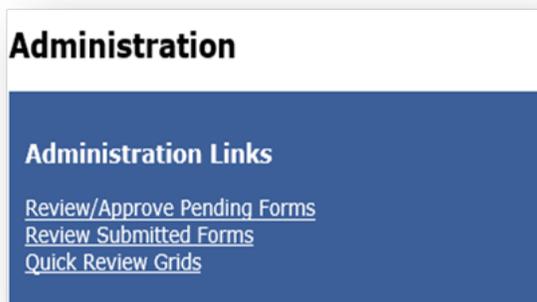
Note: Specific system features and data presented are limited by the level of user access.

Administration Panel

The Administration section of ODCES allows for review and approval of mobile or paper forms. Additional features are granted to state-level staff.



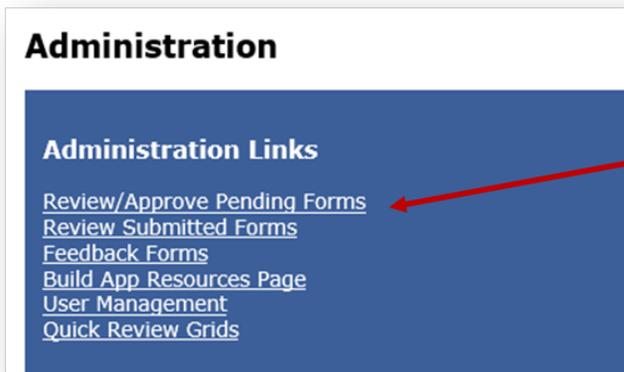
State-Level View



Provider-Level View

Review/Approve Pending Forms

Both methods of data entry (paper and CCP mobile app) require that the forms be reviewed for completeness and accuracy and then approved by a Team Leader. Once entered into the system forms will reside in a “Pending” queue. The forms available for quality control review are listed in numerical order. To review and approve forms, please follow the instructions below.



Step 1: Click on “Review/Approve Pending Forms.”

Step 2: Select the form you would like to review.

- [Individual/Family Crisis Counseling Services Encounter Log submissions](#)
- [Group Encounter Log submissions](#)
- [Weekly Tally Sheet submissions](#)

Step 3: Narrow your search to the specific qualifications of your program’s data forms, and then select “Search Collection.”

The screenshot shows a search page with the following fields: Project # (dropdown), Record # (text), Employee # (text), Date of Service (text), County Code of Service (text), Zip Code of Service (text), Status (dropdown), and Source (radio buttons for All, Mobile, Paper). A red box highlights the Status dropdown (set to 'All') and the Source radio buttons (with 'All' selected). Below the form are 'Search Collection' and 'Reset Search' buttons.

Note: This option allows you to search by the status of the form: pending, approved, or rejected.

Note: This option allows you to search by source of data submission, either via the mobile app or through the entry of paper forms using ODCES.

Step 4: To review and approve a pending record, click on the record number of the form.

Pending Records

4 Matching Records. [Export this list to Excel](#)

<input type="checkbox"/> All	Record #	Source	Type	Disaster Number	Provider	County
<input type="checkbox"/>	679742	Mobile	ISP	MO-4317	FCC Behavioral Health	073 - Gasconade
<input type="checkbox"/>	679376	Mobile	ISP	MO-4317	Compass Health	065 - Dent
<input type="checkbox"/>	679331	Mobile	ISP	MO-4317	Compass Health	071 - Franklin
<input type="checkbox"/>	678818	Mobile	ISP	MO-4317	COMTREA	099 - Jefferson

Step 5: Scroll down and review the form. If you see the need for any edits, please reach out to the crisis counselor first to confirm the change needed.

- In addition to reviewing the Individual/Family Encounter Log form, be sure to review the linked Assessment and Referral Tool(s) located at the bottom of the page.

Individual/Family Crisis Counseling Services Encounter Log

* = Required.

Record # 679742
 Status Pending
 UUID 9f13a424-3a1f-4189-a8d8-a796af3f24f1
 Created On 08/29/2017 12:45:12
 Created By MO Test
 Mobile Uploaded On 08/29/2017 12:45:29
 Updated On 08/29/2017 12:49:47
 Updated By

* Project
 * Provider
 * Date of Service(mm/dd/yyyy)
 * County of Service
 * 1st Employee #
 2nd Employee #
 * Zip Code of Service

VISIT TYPE (please check the appropriate box)

Number of participants in this encounter (either Individual = 1 OR Family or Household = 2 or more)
 1 2 3 4 5 6 or more

VISIT NUMBER First visit Second visit Third visit Fourth visit Fifth visit or later

DURATION 15 - 29 minutes 30 - 44 minutes 45 - 59 minutes 60 minutes or more

DEMOGRAPHIC INFORMATION

Number of MALES per age category in this encounter (indicate # in box)
 preschool (0 - 5 years) child (6 - 11 years) adolescent (12 - 17 years) adult (18 - 39 years) adult (40 - 64 years) older adult (65 years or older)

Number of FEMALES per age category in this encounter (indicate # in box)
 preschool (0 - 5 years) child (6 - 11 years) adolescent (12 - 17 years) adult (18 - 39 years) adult (40 - 64 years) older adult (65 years or older)

Ethnicity (for individual encounter, select only one; for family encounter, select all that apply)
 Hispanic or Latino Not Hispanic or Latino

MATERIALS PROVIDED FOR THIS ENCOUNTER ?

Were flyers, brochures, handouts, or other materials provided to this/these participant(s)?
 YES NO

REFERRAL (select all that were communicated) ?

crisis counseling program services (e.g., group counseling, referral to team leader, followup visit)
 mental health services (e.g., professional, longer-term counseling, treatment, behavioral, or psychiatric services)
 substance abuse services (e.g., professional, behavioral, or medical treatment or self-help groups, such as Alcoholics Anonymous or Narcotics Anonymous)

community services (e.g., FEMA, loans, housing, employment, social services)
 resources for those with disabilities, or other access or functional needs
 other

Other (specify in box)

 NO REFERRAL PROVIDED

ADULT ASSESSMENT & REFERRAL TOOL

0 Adult Assessment records found

CHILD/YOUTH ASSESSMENT & REFERRAL TOOL

1 Child/Youth Assessment records found

Record #	Type	Disaster Number	Provider	County
204	ISP	MO-4317	FCC Behavioral Health	073 - Gasconade

Reset
Approve
Reject
Back to Search Results
Update

Step 6: Choose whether to approve or reject the form.

How to decide:

- Approve any forms that meet your program’s standard (see appendices). All forms need to be marked as approved before they are integrated into the reporting section of this system. **Once approved, forms cannot be edited.**
- If you need to make an edit and are awaiting clarification from the provider, then you should reject the form. You can make additional edits later by locating the record under the “Reject” section. You can also add a comment for later reference on why the form was rejected.

Note: Users cannot delete a form from the system. In an effort to reduce errors, deleting data is a feature reserved for SAMHSA DTAC staff. Please contact SAMHSA DTAC with the **Record #** of the form(s) when requesting a deletion.

Individual/Family Crisis Counseling Services Encounter Log

Reset
Approve
Reject
Back to Search Results
* = Required.

Log ID	263165
Status	Pending
UUID	09357e7a-fe78-4ab3-8aec-22542307a31f
Created On	09/18/2015 11:58:22
Created By	John Lennon
Updated On	09/24/2015 13:24:27
Updated By	

Approved

Individual/Family Crisis Counseling Services Encounter Log

The record has been approved.

* = Required.

Log ID	263165
Status	Approved
UUID	09357e7a-fe78-4ab3-8aec-22542307a31f
Created On	09/18/2015 11:58:22
Created By	John Lennon

Rejected

The screenshot shows a 'Rejection Comment' dialog box with a large text area for input and 'Cancel' and 'Submit' buttons. In the background, a list of encounter records is visible, including details like date, time, location, and visit type.

Individual/Family Crisis Counseling Services Encounter Log

The record has been rejected.

* = Required.

Record #	500037
Status	Rejected
UUID	
Created On	01/04/2016 16:52:36

How to Find Employee IDs

Subject: SAMHSA/FEMA CCP New User Notification

Dear CCP Staff Member,

Welcome to the Crisis Counseling Assistance and Training Program (CCP) Mobile Data Collection App. Your CCP Mobile User Account has been created. Your login information is below:

Name: John Lennon – 707

Login ID: jlennon@yahoo.com

Password: Test123!

Disaster Number: CO-4895-ISP

Provider and state staff will need the employee number to search for and identify specific forms entered by the crisis counselors in the system.

Employee IDs are system-generated for new mobile users. The numeric code that is a part of the ID is located in the **New User Notification** email (see above) sent to new mobile app users once their account is created in ODCES. The number can also be found in the mobile app when a new form is started.

The makeup of the employee ID is the user's initials, numeric system ID code, and state initials.

For example, John Lennon + 707 + Colorado = JL707CO.

****For State-Level Users Only****

User Management Panel

This section allows you to add, edit, delete, and search for users within the system.

Step 1: To add a new user to the system, click the “Add a new user to the system here” link.

USER MANAGEMENT

[Add a new user to the system here.](#)

Search For and Edit Existing Users

ID: User Type: Active: State: Firstname: Lastname: Email (Login):

There are 6 user(s) found.

ID	User Type	State	Active	Firstname	Lastname	Email	
760	Employee	NJ	Yes	John	Lennon	NJemployee2@esi-dc.com	Edit Set Password
747	Employee	NJ	Yes	Marian	Jones	mjones@fema.gov	Edit Set Password

Step 2: Complete the user information form.

USER INFORMATION

Active

User Type

Email (Login)

Firstname

Lastname

State

Mobile User

Mobile Project

Provider

Note: Check this box to indicate that the user will have access to the mobile app.

Note: When the grant moves to a different stage of the CCP (i.e., Immediate Services Program extension or Regular Services Program), you must reassign ALL mobile app users to the appropriate grant type under the **Mobile Project** drop-down menu (see above).

Step 3: Set a user password that fits the necessary requirements. The user will receive his or her password information in an email. Those granted access to the mobile app will also receive a link to the system.

SET PASSWORD

Password requirement:

- Passwords should be a minimum of 8 characters
- Must include 1 uppercase
- Must include 1 lowercase
- Must include 1 number
- Must include 1 symbol
- Passwords should not be in any online dictionary
- Passwords should not be the same as the user's name or login ID

Password

Confirm Password

Step 4: To edit a user's information or password, locate the user using the search menu at the top of the panel. Then click on the "Edit" or "Set Password" link in the user's row.

Note: When searching for a user, you must select the correct User Type.

Search For and Edit Existing Users

ID: User Type: Active: State: Firstname: Lastname: Email (Login):

There are 5 user(s) found.

ID	User Type	State	Active	Firstname	Lastname	Email	
760	Employee	NJ	Yes	John	Lennon	NJemployee2@esi-dc.com	Edit Set Password

Build App Resources Page

This section allows you to add, edit, and delete project-specific messages and resources for your CCP team. You can add a new announcement, a new resource, and/or a new attachment.

Note: The Resources section in the mobile app system is not automatically updated, so updates may be delayed. Mobile users must sync their systems in order to receive the most updated information.

Add a Resource

Step 1: Choose the appropriate program at the top.

Build App Resources Page

Please add, edit, and delete Project Specific announcements and resources for your CCP Outreach Workers to access via the mobile app. These resources will only be available to app users within the project (s) specified below.

Select Project(s) you would like to access these messages and resources.

NJ

NJ Recovery Project - NJ-4086 ISP

NJ Project Hope - NJ-4086 RSP

Announcements [Add New](#)

Attention: All counselors report to headquarters at 1300

[Edit](#) | [Delete](#) Thanks,
Your State Coordinator

[Edit](#) | [Delete](#) Good morning team. Don't forget the buddy system!

Resources [Add New](#)

[Edit](#) | [Delete](#) **National Disaster Helpline**

1-888-Cal-FEMA

[Edit](#) | [Delete](#) **FEMA**

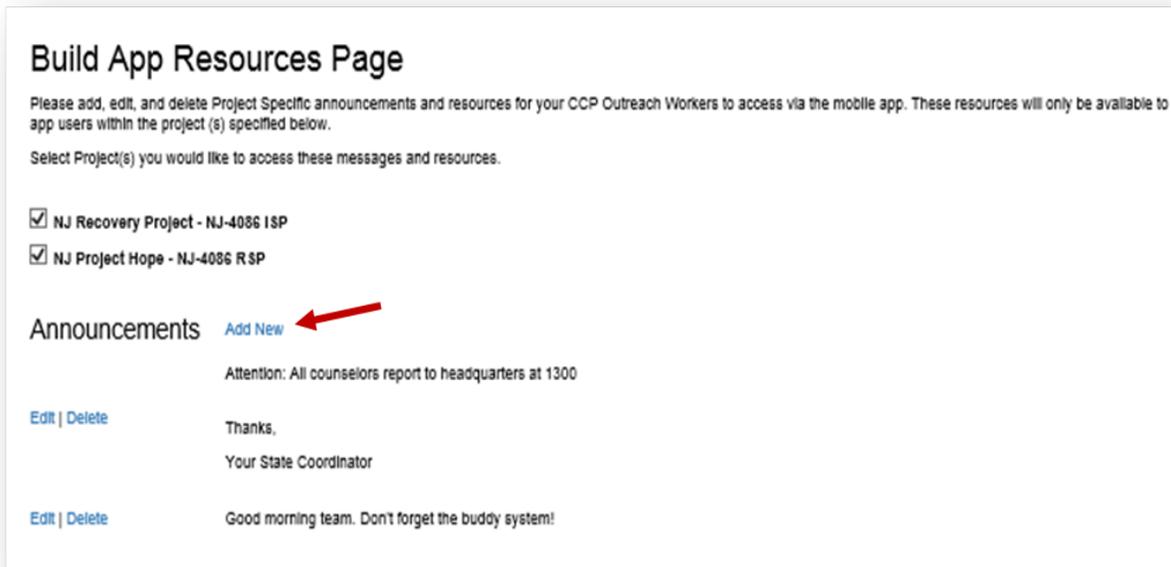
<http://www.fema.gov>

Attachments [Add New](#)

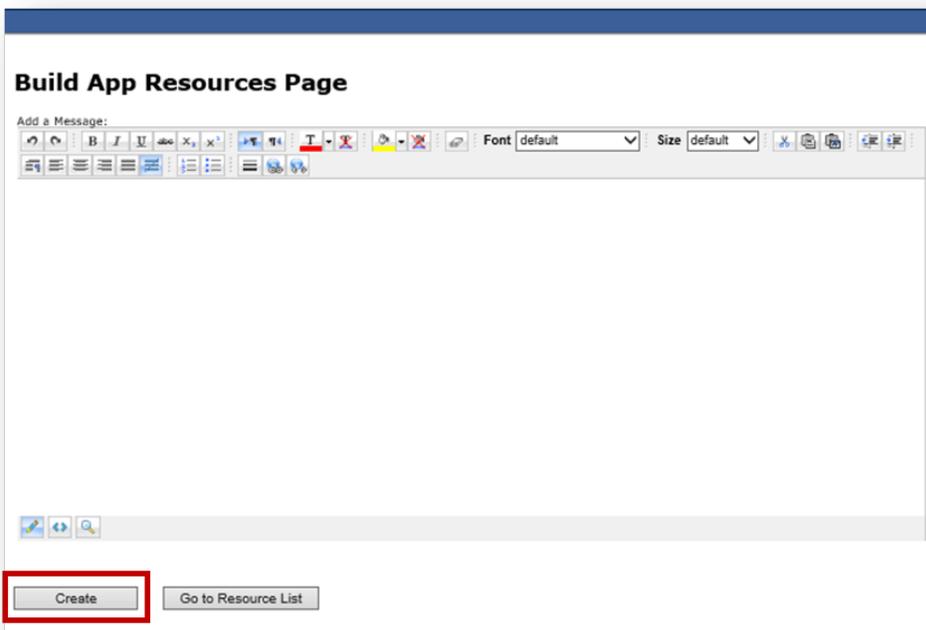
[Edit](#) | [Delete](#) **Progress Report**

DOWNLOAD PDF (270.64 KB)

Step 2: Select the “Add New” link for the type of resource you would like to add.



New Announcement: Draft your program announcement in the space provided. Once complete, click the “Create” button.



New Resource: Choose the resource type from the drop-down menu (either phone number or web link). Then provide a title for the resource and the resource’s phone number or web address. Once complete, click the “Create” button.

Build App Resources Page

Project Resources

Resource Type (select one):
Phone Number 

Resource Title:

Resource Phone Number:



New Attachment: Provide the resource title, and then select “Browse” to search your computer for the resource. Once complete, click the “Create” button.

Build App Resources Page

Attachments

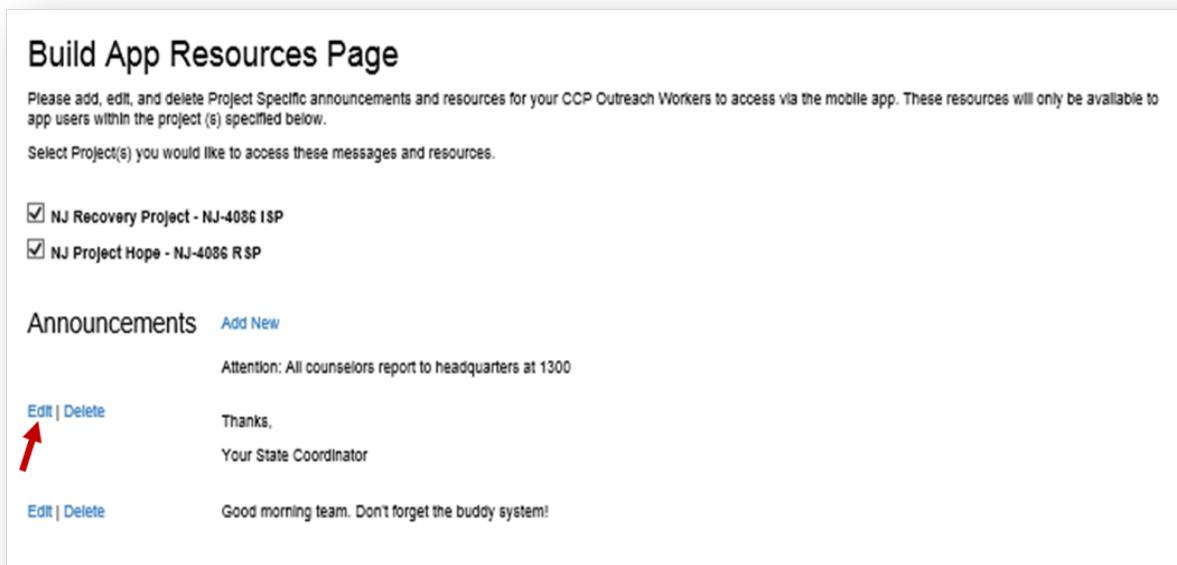
Title of Attachment:

File Attachment:

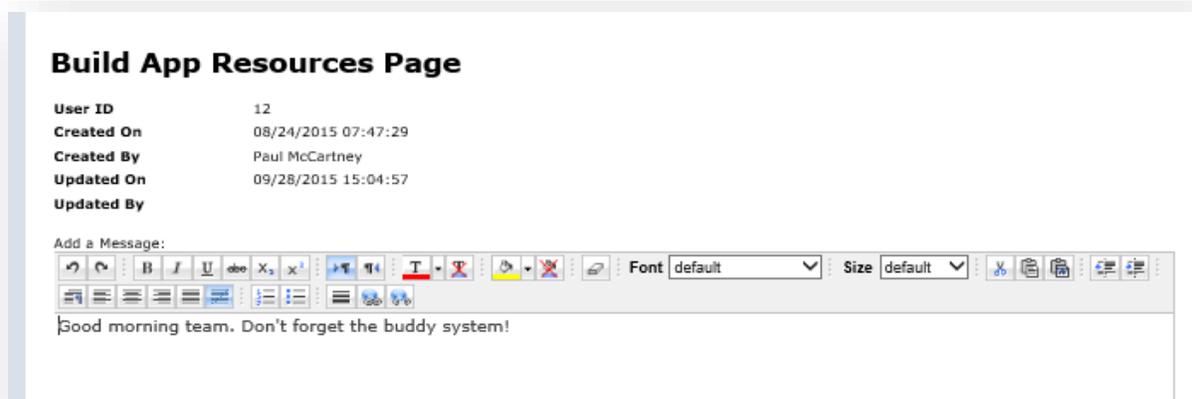


Edit an Announcement, Project Resource, or Attachment

Step 1: Click on the “Edit” button next to the item you would like to update.



Step 2: You will return to the resource’s original page where you can make any edits needed.



Delete an Announcement, Project Resource, or Attachment

To delete an item, click on the “Delete” button next to it.

Build App Resources Page

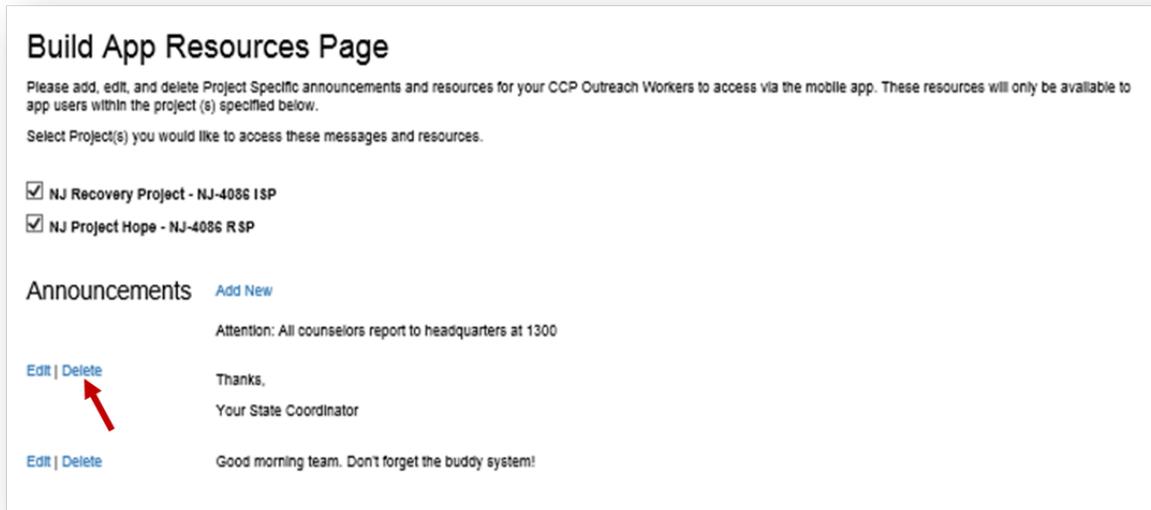
Please add, edit, and delete Project Specific announcements and resources for your CCP Outreach Workers to access via the mobile app. These resources will only be available to app users within the project (s) specified below.

Select Project(s) you would like to access these messages and resources.

- NJ Recovery Project - NJ-4086 ISP
- NJ Project Hope - NJ-4086 R SP

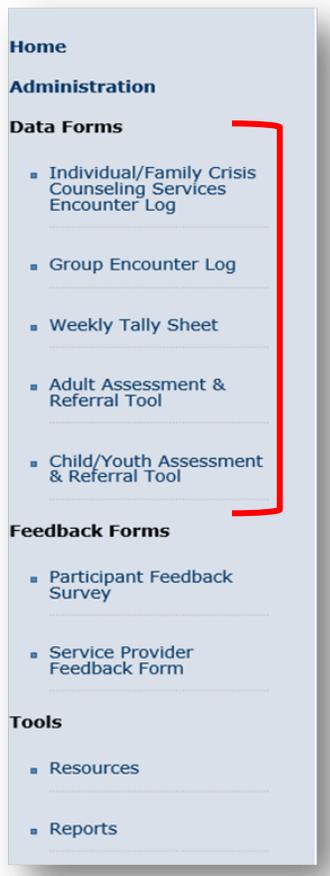
Announcements [Add New](#)

Edit Delete	Attention: All counselors report to headquarters at 1300
Edit Delete	Thanks, Your State Coordinator
Edit Delete	Good morning team. Don't forget the buddy system!



Data Forms

From the navigation bar on the left side of the screen, users can select a particular form to either enter new form data or search past entries.



Entering Data

State-level or provider data entry staff may enter form data by simply selecting a form from the left-hand navigation bar and then entering the data for that particular form. The initial base information at the top of the page correlates directly to the paper data collection form and typically includes the minimal required information, such as Project Number, Provider Name, Date of Service, and County of Service.

Once entered, this base information will be auto-populated into each new instance of this form that you create during this particular data-entry session. You can change the base information at any point when you need to do so.

The data fields for each form are identical to the fields on the paper data collection forms.

However, if you have difficulty with your data entry and would like to restart a form, you can clear the data already entered and start over simply by clicking on the Reset Form button on the bottom of the form page. **DO NOT** use this method to delete a record.

Users cannot delete a form from the system. In an effort to reduce errors, deleting data is a feature reserved for SAMHSA DTAC staff. Please contact SAMHSA DTAC with the *Record #* of the form(s) when requesting a deletion.

Note: Data forms entered through the online system must still be approved under the Administration panel before they are integrated into the reporting section. Once approved, forms cannot be edited.

Generating Reports

Powerful tools have been incorporated into this system to allow users to better analyze, track, and report on the various activities occurring under each grant and, in some instances, over a series of grants. Reports are provided in a variety of formats, which makes incorporating the data into other documents very simple.

- Federal users will be able to access reports across states and across disasters.
- State-level users will only be able to access reports related to their particular state.
- Provider-level users will only be able to access reports related to their own provider-level data.

Federal and State Level View

CCP Evaluation Online Database Report		
Individual/Family Crisis Counseling Services Encounter Log	Custom Report	Weekly Trends Report
Group Encounter Log	Custom Report	Weekly Trends Report
Weekly Tally Sheet	Custom Report	Weekly Trends Report
Adult Assessment & Referral Tool	Custom Report	Weekly Trends Report
Child/Youth Assessment & Referral Tool	Custom Report	Weekly Trends Report
Participant Feedback Survey	Custom Report	Weekly Trends Report
Service Provider Feedback Form	Custom Report	Weekly Trends Report
Standard Progress Report		
State CCP Progress Report		
Progress Report for Individual Crisis Counseling Services Encounter Log		
Progress Report for Group Encounter Log - Counseling		
Progress Report for Group Encounter Log - Public Education		
Progress Report for Weekly Tally Sheet		
Adult Assessment & Referral Tool		
Child/Youth Assessment & Referral Tool		
Participant Feedback Survey		
Service Provider Feedback Survey		
CCP Evaluation Online Database Download		
Individual/Family Crisis Counseling Services Encounter Log	Download CSV	Download SPSS
Group Encounter Log	Download CSV	Download SPSS
Weekly Tally Sheet	Download CSV	Download SPSS
Adult Assessment & Referral Tool	Download CSV	Download SPSS
Child/Youth Assessment & Referral Tool	Download CSV	Download SPSS
Participant Feedback Survey	Download CSV	Download SPSS
Service Provider Feedback Form	Download CSV	Download SPSS
SAMHSA Crisis Counselor Course Completion Survey	Download CSV	Download SPSS

Note: Only these users have access to the standard progress reports which shows data collected on all variables in the forms.

If a provider would like to view this information, then they should contact their state for the report.



Provider Level View

CCP Evaluation Online Database Report		
Individual/Family Crisis Counseling Services Encounter Log	Custom Report	Weekly Trends Report
Group Encounter Log	Custom Report	Weekly Trends Report
Weekly Tally Sheet	Custom Report	Weekly Trends Report
Adult Assessment & Referral Tool	Custom Report	Weekly Trends Report
Child/Youth Assessment & Referral Tool	Custom Report	Weekly Trends Report
Participant Feedback Survey	Custom Report	Weekly Trends Report
Service Provider Feedback Form	Custom Report	Weekly Trends Report
CCP Evaluation Online Database Download		
Individual/Family Crisis Counseling Services Encounter Log	Download CSV	Download SPSS
Group Encounter Log	Download CSV	Download SPSS
Weekly Tally Sheet	Download CSV	Download SPSS
Adult Assessment & Referral Tool	Download CSV	Download SPSS
Child/Youth Assessment & Referral Tool	Download CSV	Download SPSS

The type of system generated reports ranges from weekly data snapshots (weekly trends), customized reporting features (custom reports), or standard reporting features (standard reports). Users can run reports to appear on screen, or generate and download them as Adobe PDF files, Microsoft Word documents, or CSV files to use with Microsoft Excel or other spreadsheet or database applications.

Custom Reports

Custom reporting allows users to choose their own column and row variables, as well as how they would like the report to be grouped. To generate a custom report, users select the project type, project/disaster number, provider, county, and the data range for services rendered that they wish to be reflected in the report. Users will then have an option of choosing row and column variables. These will include options such as Service Location, Risk Categories, Visit Number, Age, and Visit Type, and other categories based on the type of report that the user is running.

Custom Report - Individual/Family Crisis Counseling Services Encounter Report

Please enter criteria:	
Project Type	<input checked="" type="radio"/> ISP <input type="radio"/> RSP <input type="radio"/> Both
Project	All <input type="button" value="v"/>
Provider	All Provider <input type="button" value="v"/>
County	All County <input type="button" value="v"/>
Start Date (mm/dd/yyyy)	<input type="text"/>
End Date (mm/dd/yyyy)	<input type="text"/>
Row Variable	Visit Type <input type="button" value="v"/>
Column Variable	Visit Number <input type="button" value="v"/>
<input checked="" type="checkbox"/> Show Chart Download DOC	

A report will be generated based on the selections that users made, and it will include a data table as well as a graph of the data. You can run reports to appear on screen, or generate and download them as Word documents.

Visit Type	Visit Number						Column Total
	N/A	First visit	Second visit	Third visit	Fourth visit	Fifth visit or later	
individual	44(86.3%)	1888(92.1%)	60(85.7%)	21(84.0%)	14(87.5%)	24(100.0%)	2051(91.0%)
family or household (2 individuals)	5(9.8%)	89(4.3%)	6(8.6%)	4(16.0%)	2(12.5%)	0(0.0%)	106(4.0%)
family or household (3 individuals)	2(3.9%)	47(2.3%)	4(5.7%)	0(0.0%)	0(0.0%)	0(0.0%)	53(2.0%)
family or household (4 individuals)	0(0.0%)	19(0.9%)	0(0.0%)	0(0.0%)	0(0.0%)	0(0.0%)	19(0.0%)
family or household (5 individuals)	0(0.0%)	6(0.3%)	0(0.0%)	0(0.0%)	0(0.0%)	0(0.0%)	6(0.0%)
family or household (6 or more individuals)	0(0.0%)	2(0.1%)	0(0.0%)	0(0.0%)	0(0.0%)	0(0.0%)	2(0.0%)
Row Total	51(2.0%)	2051(91.0%)	70(3.0%)	25(1.0%)	16(0.0%)	24(1.0%)	2237(100%)

Weekly Trends

The weekly trend reporting feature allows users to generate standard weekly trend reports for Individual/Family Crisis Counseling Services, Group Services, and Weekly Tally Services. To generate a weekly trends report, users choose the type of report they wish to generate from the standard reporting options and select the project type, project type, project/disaster number, provider, county, and the data range for services rendered that they wish to be reflected in the report. A report will be generated based on the selections that users made, and it will include a data table as well as a graph of the data.

List of system generated weekly trends reports for Individual/Family Encounter Crisis Counseling Log.

Standard Report - Individual Crisis Counseling Services Encounter Log

- [Individual Crisis Counseling Services - Weekly Trends Report](#)
- [Individual Crisis Counseling Services 1st Visit - Weekly Trends Report](#)
- [Individual Crisis Counseling Services Referral - Weekly Trends Report\(All Visit Number\)](#)
- [Individual Crisis Counseling Services LOCATION OF SERVICE - Weekly Trends Report](#)

Search function

Individual Crisis Counseling Services 1st Visit - Weekly Trends Report

Please enter criteria:	
Project Type	<input checked="" type="radio"/> ISP <input type="radio"/> RSP <input type="radio"/> Both ISP and RSP
Project	MO-4317 ▼
Provider	All Provider ▼
County	All County ▼
Start Date (mm/dd/yyyy)	6/1/2017
End Date (mm/dd/yyyy)	10/23/2017
<input checked="" type="checkbox"/> Show Chart	Download DOC Download CSV

Show Report Back to Menu

Results of 1st visits conducted each week

Individual Crisis Counseling Services 1st Visit - Weekly Trends Report

Project Type: ISP
 Project: MO-4317
 Provider: All Provider
 County: All County
 Date: 6/1/2017 to 10/23/2017

Week Start	# of Service (%)
06/11/2017	11 (1.6 %)
06/18/2017	17 (2.5 %)
07/02/2017	1 (0.1 %)
07/09/2017	11 (1.6 %)
07/16/2017	25 (3.7 %)
07/23/2017	95 (13.9 %)
07/30/2017	76 (11.1 %)
08/06/2017	96 (14.1 %)
08/13/2017	58 (8.5 %)
08/20/2017	50 (7.3 %)
08/27/2017	37 (5.4 %)
09/03/2017	46 (6.7 %)
09/10/2017	28 (4.1 %)
09/17/2017	33 (4.8 %)
09/24/2017	34 (5.0 %)
10/01/2017	49 (7.2 %)
10/08/2017	15 (2.2 %)
Total	682

Standard Progress Report

The Standard Progress reporting gesture allows users to generate progress reports for all primary disaster outreach services (Individual/Family Crisis Counseling Services, Group Services, and Weekly Tally Services). Users can generate a standard progress report by choosing the type of report they wish to generate from the listed options and entering criteria specified by users.



The State CCP Progress Report allows state and federal-level users to generate a report for primary disaster outreach services for a particular state or disaster. To generate a State CCP Progress Report, users select the disaster type, state, county, provider, and date range for services rendered that they wish to be reflected in the report. A report will be generated based on the selections that users made, and it will include a data table as well as a chart of the data.

Standard Progress Report

Please enter criteria:

Disaster Type	<input type="checkbox"/> Select All 4042 (ISP) AK-4122 (RSP) CO-4134 (ISP) CO-4134 (RSP) CO-4145 (ISP) CO-4145 (ISP Extension) CO-4145 (RSP) DR-4241-SC (RSP) FL-4283 (ISP) FL-4283 (ISP Extension)
Start Date (mm/dd/yyyy)	<input type="text"/>
End Date (mm/dd/yyyy)	<input type="text"/>
State	All ▼
County	All ▼
Provider	All ▼

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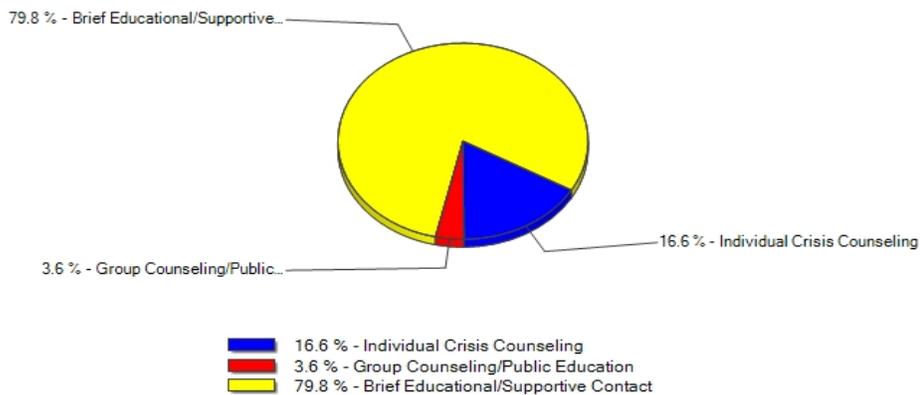
Show Report

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Disaster Outreach Services: Primary Services

Primary Service	Population Served	Percentage
Individual Crisis Counseling	1042	16.6 %
Group Counseling/Public Education	228	3.6 %
Brief Educational/Supportive Contact	5017	79.8 %

Disaster Outreach Services: Primary Services



To generate a progress report for Individual/Family Crisis Counseling Services, Group Services, and Weekly Tally Services, users select the project number, disaster type, state/territory, county, provider, and data range for services rendered that they wish to be reflected in the report. A report will be generated based on the selections that users made, and it will display information such as the total count of ISP and RSP services, location of service, referral type, number of participants, focus of the encounter, and type of contacts.

Database download options are available for all data forms. Users can download each of these data in a CSV file for use with Excel or other spreadsheet or database applications. Users can also download a text file with data that they can easily incorporate into the SPSS application by choosing “Download SPSS”.

Once the data are downloaded, users can refer to the CCP ODCES Codebook and the Guide to Data Analysis for Excel and SPSS users, all of which are described in more detail in this manual.

CCP Evaluation Online Database Download		
Individual/Family Crisis Counseling Services Encounter Log	Download CSV	Download SPSS
Group Encounter Log	Download CSV	Download SPSS
Weekly Tally Sheet	Download CSV	Download SPSS
Adult Assessment & Referral Tool	Download CSV	Download SPSS
Child/Youth Assessment & Referral Tool	Download CSV	Download SPSS
Participant Feedback Survey	Download CSV	Download SPSS
Service Provider Feedback Form	Download CSV	Download SPSS

Appendix A

Provider Programmatic Data Quality Checklist

Mobile Form Submissions

Individual/Family Encounters

- Does the date of service match the schedule of the crisis counselor?
- Do county/parish and ZIP code match the schedule of the crisis counselor?
- Is a second employee identified?
- If children are listed under demographic information, then the selection of temporary or permanent home under Location should also indicate that children < age 18 live in this home.

Group Encounter

- Does the date of service match the schedule of the crisis counselor?
- Do county/parish and ZIP code match the schedule of the crisis counselor?
- Is the type of service indicated appropriate for the event held?

Weekly Tally Sheet

- Does county/parish match the schedule of the crisis counselor?
- Are the numbers provided appropriate for the crisis counselor?

Assessment and Referral Tool(s)

- Does the date of service match the schedule of the crisis counselor?
- Do county/parish and ZIP code match the schedule of the crisis counselor?
- Does the age and gender of the participant match those on the linked Individual/Family Encounter Log?

Paper Form Submission

Individual/Family Encounters

- Does the date of service match the schedule of the crisis counselor?
- Do county/parish and ZIP code match the schedule of the crisis counselor?
- Is the first employee ID valid?
- Is a second employee identified?
- Is the number of participants in the encounter identified?
- Does the number of males/females match the number of participants?
- Is the location of service identified?
- If children are listed under demographic information, then the selection of temporary or permanent home under Location should also indicate children < age 18 live in this home.

- If “coping well” is selected, are event reaction(s) also identified? *Note: Crisis counselors cannot indicate both.*
- Does the number of participants experiencing event reactions match the number of participants in the encounter?
- If event reactions were identified, were materials or referrals provided?

Group Encounter

- Does the date of service match the schedule of the crisis counselor?
- Do county/parish and ZIP code match the schedule of the crisis counselor?
- Is the employee ID valid?
- Is the type of service identified?
- Is the type of service correct for the event held?
- Is the location of service identified?
- Is the number of participants identified?
- Is the composition of the group identified?

Weekly Tally Sheet

Does the county/parish match the schedule of the crisis counselor?

- Is the week beginning date provided?
- Is the employee ID valid?
- Are the numbers provided appropriate for the crisis counselor?

Assessment and Referral Tools

- Is the provider name identified?
- Is the date of service identified?
- Are the county and ZIP code identified?
- Is the first employee ID provided?
- Is the second employee identified?
- Is the location of service identified?
- If children are listed under demographic information, then the selection of temporary or permanent home under Location should also indicate children < age 18 live in this home.
- Do the referrals given to the survivor match with the assessment findings?

Appendix B

State Data Entry Quality Checklist

Paper Form Submission

Individual/Family Encounter

- Is the provider name identified?
- Is the date of service identified?
- Are the county and ZIP code identified?
- Is the first employee ID provided?
- Is the number of participants in the encounter identified?
- Does the number of males/females match the number of participants?
- Is the location of service identified?
- If children are listed under demographic information, then the selection of temporary or permanent home under Location should also indicate children < age 18 live in this home.
- If “coping well” is selected, are event reaction(s) also identified? *Note: Crisis counselors cannot indicate both.*
- Does the number of participants experiencing event reactions match the number of participants identified?

Group Encounter

- Is the provider name identified?
- Is the date of service identified?
- Are the county and ZIP code identified?
- Is the first employee ID provided?
- Is the type of service identified?
- Is the location of service identified?
- Is the number of participants identified?
- Is the composition of the group identified?

Weekly Tally Sheet

- Is the provider name identified?
- Is the date of service identified?
- Is the week beginning date provided?
- Is the employee ID provided?

Assessment and Referral Tools

- Is the provider name identified?
- Is the date of service identified?
- Are the county and ZIP code identified?

- Is the first employee ID provided? Second employee?
- Is the location of service identified?
- If children are listed under demographic information, then the selection of temporary or permanent home under Location should also indicate children < age 18 live in this home.
- Do the referrals given to the survivor match with the assessment findings?